



BUILDING LOCAL CAPACITIES FOR GLOBAL IMPACT





Women in Durg, Chhattisgarh are using waste bottles and used coconut shells for urban farming.

## MESSAGE FROM THE PRESIDENT



It gives me great pleasure to write my inaugural message as President of the Indo-Global Social Service Society.

I am happy to present the Annual report 2021-2022 which highlights the efforts of IGSSS in building local capacities to offset global threats like Climate Change and disasters like the COVID pandemic. The year tested the resilience of the poor communities with the continuous onslaughts of COVID and Climate Change impact. With its recovery and rehabilitation efforts, IGSSS directly reached out to more than 18,00,000 urban and rural poor, the largest in the organization's history. Our efforts were duly acknowledged by 'India Today' when it conferred IGSSS with the "BEST NGO OFFERING HEALTH CARE SERVICES DURING COVID -19" award.

Apart from addressing the immediate issues of COVID, this year IGSSS also introduced several other impending climate change adaptation interventions like Urban farming, Solid Waste Management and the creation of Climate Resilient Villages.

Over the years, IGSSS has evolved into a leading social development organization. Its relentless efforts over the course of 62 years embody the collective human spirit which has sustained us as a society. Working across 18 states and 56 districts, IGSSS has left no stone unturned in its quest to provide succour to the unprivileged and needy. It is my sincere hope that IGSSS would continue to serve society through its manifold initiatives and contribute significantly to building resilience for a just and inclusive society.

It is a pleasure and honour to take forward the legacy of this renowned organization and work alongside a dedicated and hardworking team of Staff and Board members. I would like to thank you all for your support in 2021-2022. Let us work together towards our shared goal of making our world a better place for all.

**Ms Shanti Sundharam**



An all-women flour processing unit established in Belsar, Khargone, Madhya Pradesh

## MESSAGE FROM THE EXECUTIVE DIRECTOR



The year 2021-2022 posed more challenges than the previous year. The devastating second wave of COVID stunned and overwhelmed the most poor and vulnerable communities which were still grappling with the recovery from the impact of the first wave. The ongoing impact of climate change on the poor and marginalized made the operating environment even more challenging. We were faced with a future riddled with uncertainties. However, the challenges also pave way for newer methodologies and adaptations.

IGSSS was able to deliver with agility and resilience. We looked at the long-term sustainable solutions to build resilience against the global crisis. I am happy to present IGSSS' Annual Report 2021-2022 which highlights our sustained investment in building local capacities toward achieving the Sustainable Development Goals.

It makes me proud to mention two milestones at a time of great turbulence. The first one being the largest direct outreach in the history of IGSSS, reaching out to 2,755,083 urban and rural poor in the 56 districts of 18 states and the second being the national recognition from 'India Today' as it awarded IGSSS as the "BEST NGO OFFERING HEALTH CARE SERVICES DURING COVID -19". In the face of unprecedented challenges, my colleagues and on the field volunteers worked tirelessly to deliver a remarkable outreach to the poorest and needy.

During the year, IGSSS promoted rural enterprises and resilient and climate-adoptive agricultural techniques to assure a better income for the rural poor in their own villages. Interventions like urban farming, vulnerability analysis and climate resilience were introduced in urban poor settlements. Another highlight of the year was the promotion of 150 villages as climate-smart villages in Uttar Pradesh, Madhya Pradesh and Maharashtra. IGSSS also promotes and adheres to accountability to the communities with whom we work. An independent assessment of our work by the community enables us to improve our quality of work. The community feedback not only energized us but also gave critical points for our future programming.

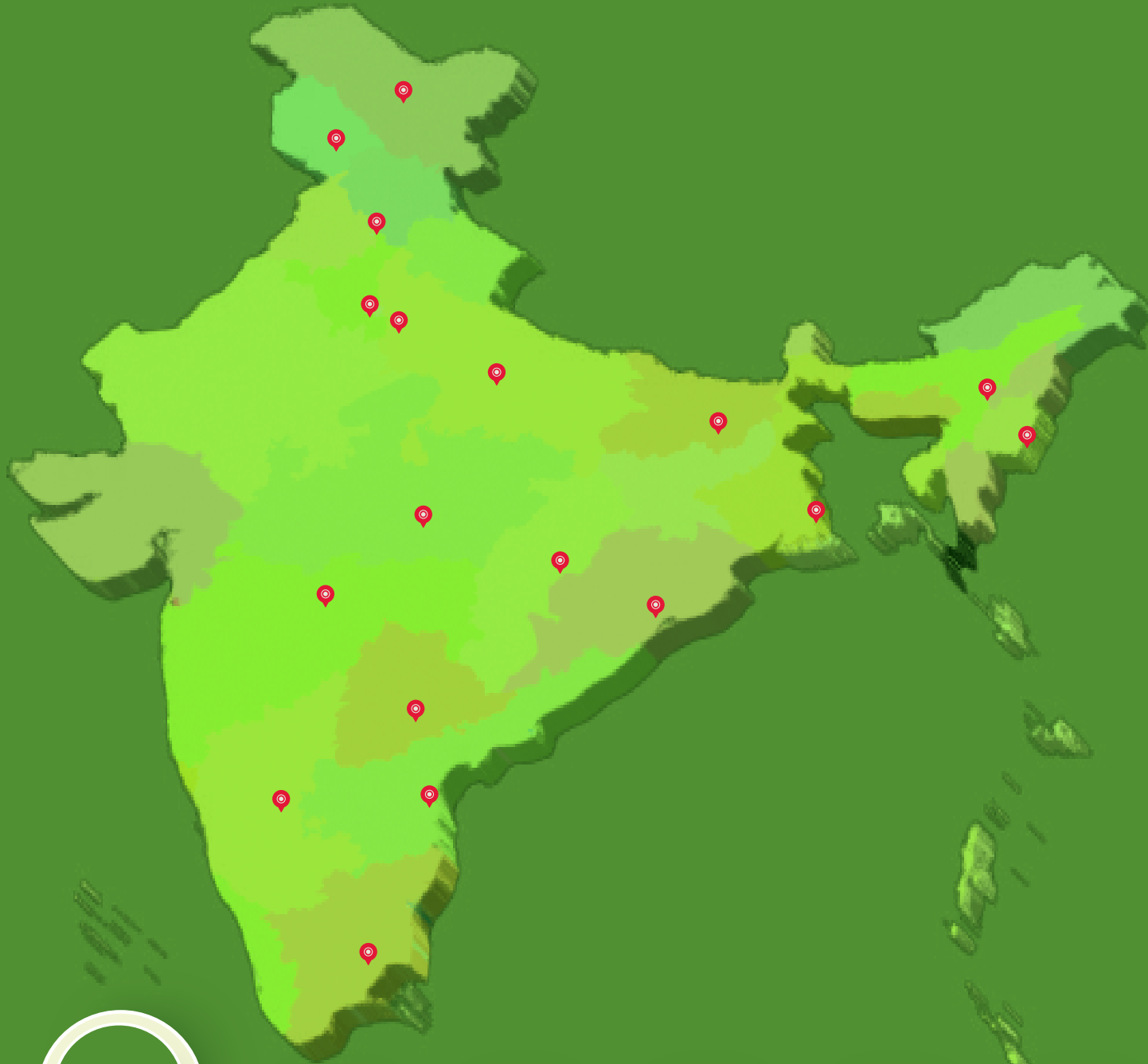
We have also embarked on an Organisational Development and the strategic Development process of the Organisation. As the challenges are huge, the Organisation is reimagining its role and reflecting on reskilling, upskilling and out-skilling of ourselves.

Ms J.M. Shanti Sundharam has taken over as the new President of IGSSS. We look forward to her guidance and mentorship in our journey. My heartfelt gratitude and thanks go to the outgoing President Shri DK Manavalan under whose able leadership we weathered many storms. We wish him good health and the best of luck on his journey ahead.

I place on record my gratitude to our donors, board members, partners, and colleagues for their support and untiring efforts in reaching out to the underprivileged communities - whose trust and respect are the biggest recognition we can ever hope to earn. I gratefully thank all the community members who gave us an opportunity to work with them.

**John Peter Nelson**

# OUR FOOTPRINTS



**STATES**  
**18**  
(Jammu and Kashmir, Punjab, Haryana, New Delhi, Maharashtra, Karnataka, Telangana, Andhra Pradesh, Tamil Nadu, Madhya Pradesh, Uttar Pradesh, Bihar, Chhattisgarh, Odisha, Jharkhand, West Bengal, Assam, Manipur)

**DISTRICTS**  
**56**

**URBAN SETTLEMENTS**  
**290**

**VILLAGES**  
**1,411**

**FAMILIES**  
**6,37,175**

**INDIVIDUALS**  
**27,55,083**



A nearby pond was renovated which enabled Kaushalya Devi, to cultivate vegetables and pulses in all the three seasons leading to an improvement in the dietary intake of women and children in Hesal Village of Gola Block, in Ramgarh, Jharkhand

## OUTREACH AND PROFILE OF COMMUNITIES

Urban		Rural		COVID -19 Relief and Recovery	
<b>2,08,105</b> Urban Poor Reached		<b>6,61,232</b> Rural Poor Reached		<b>18,85,746</b> People Affected by COVID-19 Reached	
Youth	17,610	Youth	63,941	Women Headed Families	6,367
Single Women	2,562	Single Women	7,284	Transgender	1,097
People With Disabilities	326	People With Disabilities	1,791	Homeless people	1,752
Waste Pickers and Sanitation Workers	150	Transgender	236	Waste Pickers and Sanitation Workers	664
Homeless	22,537			Elderlies	3,578
		SC/ST	2,23,234		
Street Vendors	4,224	Children affected by Malnutrition	57,316	Children affected by Malnutrition	8,297
Domestic Workers	11,857	Small farmers	52,837	Small Farmers	8,572
Daily Wage Labourers	14,162	Adolescents	48,105	Daily Wage Labourers	15,561
		Pregnant and Lactating mothers	15,427	Pregnant and Lactating Mothers	5,576
Rickshaw pullers	1,139	Landless	22,457	HIV Infected; Leprosy patients	210
		Fishermen	2,611	Sex Workers	593
		Migrant Workers	2,134	Migrant Workers	8,982

# MILESTONES



## Historic Outreach

IGSSS reached out to 1,800,000 individuals affected by COVID-19 with relief and rehabilitation packages in urban and rural India. It was the largest direct outreach program in the IGSSS' history.

## National level Recognition

Leading media house 'India Today' conferred IGSSS with the BEST NGO OFFERING HEALTH CARE SERVICES DURING COVID -19' award in their 2021 edition of Healthgiri Awards. It was an acknowledgement of the monumental work of our staff and volunteers to reach the unreachable.

## Local to Global

IGSSS' has been granted observer status as an NGO to all the events of the United Nations Framework Convention on Climate Change. The status is a fitting opportunity to connect our local work to global action.

## Building Safe and Inclusive Workspace

The year witnessed a steep growth in the number of staff, volunteers, and community members engaged with IGSSS and its work. IGSSS' implemented 4 new and strengthened the implementation of the existing policies to safeguard the well-being of all the people associated.

## Exploring New Pathways

IGSSS is committed to providing contextual and sustainable development solutions. Continuing its pursuit, IGSSS initiated projects on new themes like solid waste management, water bodies rejuvenation, remedial education for children of migrant workers, urban farming, and many more!

## VISION

Help establish a humane social order based on equity, freedom and justice in which human rights and the dignity of every individual is upheld.

## MISSION

To implement and support quality development programs across India to empower individuals and communities belonging to the poor, marginalized & vulnerable sections of the society with a special focus on women and children.

## Local to Global: Building Local Capacities for Global Impact

Everyone is entitled to a **Life with Freedom and Dignity**. With this vision, IGSSS' has been working for the last 61 years to bring **sustainable changes** in the lives of the most vulnerable communities in rural and urban India.

**Sustainable Development Goals (SDGs)** resonate with our vision and are the guiding force for our programs. We have adopted a multipronged approach across all our programs to foster local actions for accelerating the achievement of the Sustainable Development Goals.

In 2021-22, despite the twin threats of COVID-19 and Climate Change, IGSSS kept its focus on building people's resilience for sustainable development. We are happy to present our contribution to SDGs in the Annual Report 2021-2022.

# Advancing Climate Action And Resilience For Urban Poor

The hallmark of the year was the urban poor-led interventions with an aspiration to create inclusive, resilient, and sustainable cities.

## Promotion of Community-Based Organisations

Members of the 260 Community-Based Organisations (CBO) were trained to act as a catalyst for the sustainable development of their local communities. The CBOs applied a vulnerability mapping tool to identify the issues and resolutions. The initiative brought about a diverse set of improvements at the local community level. CSO networks at the city level facilitated discussions around themes of urban poor and climate crisis.

## Building Climate Change Resilience

Urban Farming progressed well across cities and was picked up by the communities as a measure to support their diminished incomes, nutrition needs and put land/space – both common and individual – to good use farming. Other climate innovative approaches like composting and waste management, and rainwater harvesting were also initiated in the communities and more households are employing them.

## Youth Engagement in Climate Action

Youth engagement has been extremely positive throughout the urban interventions with female participation growing exponentially through the last year. Youth trained through Urban Youth Leadership Program (UYLP) has led climate resilience campaigns. Gender Action Teams have also emerged to act against gender-based violence and discrimination in the local.

## Enabling Inclusive Cities for Homeless

IGSSS' built the capacities of volunteers and Civil Society Organisations (CSOs) to work for the homeless population across five states in India. As a result, new homeless shelters were established, state-level networks working on the homeless issues were formed emerged, and homeless day was declared in a few states. More than 150 NGOs came together to draft a paper with recommendations to move forward for homeless people.

## Steps Towards Zero Waste Locality

Solid Waste Management has become a global challenge with significant environmental and economic costs. Solid waste contributes to climate change through the generation of greenhouse gas emissions. IGSSS' launched its solid waste management interventions in Delhi and other cities. The interventions focussed on waste segregation at source and community-based composting. IGSSS initiated these interventions in partnership with Municipal Corporation, Residents Welfare Association and Women CBOs in urban settlements.



A wall art to spread awareness and motivate people to compost their waste in Delhi.



A training session on gender sensitisation in Nagpur, Maharashtra.

# Stories from the Ground

## Prepared for Disasters

Most of the ragpickers in Humayunpur, Gorakhpur live in houses made of polyethene tarpaulin. The community realised the high risk of fire to nearby houses in vulnerability mapping. The Task Force was formed, and the members were trained on how to respond in case of fire. As per the instructions of the Task Force, the community agreed to keep one fire extinguisher after every 4 houses. IGSSS provided them with 2 fire extinguishers and the rest were arranged through community's contribution. One can also find a bucket full of water and another bucket of sand in front of each house as mandated by the Task Force.



A woman being trained to use fire extinguisher

## Everyone can Compost

In September 2021, IGSSS with support from Microsoft started a short-term project titled 'Step Towards Zero Waste Locality (STZL)' which aimed to improve waste segregation at the source and introduce composting in residential colonies in Delhi. Here are the major highlights of the project:

- Increased waste segregation at source from 40% to 80%.
- Prevented more than 60 tonnes of wet waste from going to the landfills
- The colony has been declared a zero-waste colony by Municipal Corporation of Delhi.



Compost pits established in Santushti Apartments, Vasant Kunj. All the wet waste is turned into compost in these pits

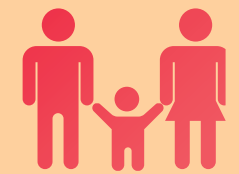


The RWA president and sanitation workers of the Santushti Apartments with the first batch of compost

## Our Contribution to SDGs

### Goal 1: No Poverty

- Enhanced Livelihood opportunities for urban poor.
- Linked 43,194 people with government welfare schemes, entitlements, and services.
- 512 Youth trained in leadership and employability skills.



### Goal 8: Decent Work and Economic Growth

- Provided recommendations for regulated vending spaces for street vendors
- Built the capacity of domestic workers
- Provided training and safety kits to waste pickers and sanitation workers.



### Goal 11: Sustainable Cities and Communities

- Training programs were conducted for the urban poor on the master plan
- Drafted a national homeless policy for consideration in consultation with 150 NGOs
- Networked to open new shelters for homeless



### Goal 12: Sustainable Consumption and Production

- Promoted consumption of organic food through various awareness programs in different cities.



### Goal 13: Climate Action

- Urban Poor trained on using the vulnerability tool for preparedness and resilience building
- Trained 1,043 urban poor in urban farming and composting
- Saving 20 tonnes of waste going into landfill per day by ensuring composting at the source
- Promoted segregation of waste, reuse and recycling in all the settlements



### Goal 17: Partnerships for the Goals

- Collaborated with more than 460 CSOs to work for the urban poor



# Harvesting Happiness in Rural India

IGSSS promoted the well-being of the rural poor by focusing on food and nutrition security, increasing income, improving health and education services, and conservation of natural resources. Efforts have been made to build their resilience and preparedness to transcend climate change-induced challenges.

## Promoting Entrepreneurship



Rural enterprises led by women, artisans, and landless and small farmers were nurtured. The livelihood avenues assured a better future for them in their respective villages. The product aggregation and value addition platforms like Farmers Producer Organisations, Farmers Interest Group and group enterprises were established and strengthened. Diversified products like handicrafts, carpets, vegetables, leaf plates, goats, poultry, honey, processed pulses, vermicompost, organic pesticides and fertilisers were promoted through enterprises.

## Increasing Farm Production



Farmer Field Schools benefitted small and marginal farmers in gaining technical knowledge for increasing agriculture production. Farmers adopted new farming methods like shadow cultivation, multi-cropping, relay cropping, broad bed furrow, and crop rotation. Across India, the revival of traditional crops like millet was propagated. Renovation and construction of water harvesting structures secured water availability for irrigation.

## Striving for Nutrition Security



IGSSS espoused a community-led multi-sectoral approach to tackle the acute problem of malnutrition. Through the Nutrition camps, severe Acute Malnutrition and Moderate Acute Malnutrition in children were identified and referred for treatment. Families practised nutrition-sensitive agriculture, poultry farming and kitchen gardens to address the deficiency of essential micronutrients.



*Pawan uses solar based irrigation pump to irrigate his fields by using drip irrigation method. He says, "This pump helps in saving at least Rs. 2500-3000 monthly. Many farmers are coming around to see the solar irrigation pump and are realising the benefits of it"*

## Building Climate Resilient Villages and Adaptive Capacity



Enabling the most vulnerable to withstand climate change emergencies while securing their future potential and thereby that of a larger community was the intent behind creating climate-resilient villages. The adaptive capacity of 10,500 farmers in the 150 villages situated in semi-arid areas of three states of Maharashtra, Madhya Pradesh and Uttar Pradesh was developed. The multisectoral approach included the promotion of agro-forestry, managing the content of carbon in the soil, increasing waste use efficiency, and building local capacities. Climate resilient Agriculture and Contingency plan were prepared in 150 villages and presented to Gram Sabha. 90 plans were approved and integrated into the Panchayat Development Plan.

## Building Strong WaSH Systems



Overhead water tanks were installed in the communities with no access to drinking water in the vicinity. Communities affected by the floods were happy with the provision of safe drinking water from the handpumps established on the elevated platforms. Mass awareness campaigns on the importance of hand washing, hygiene, good food, waste segregation, and village cleanliness were conducted. Toilets and soak pits were constructed to improve sanitation facilities.

## Promoting Renewable Energy



The installation of solar energy-powered water pumps reduced the consumption of fuel. Solar streetlights and home lights were installed to promote clean energy. Many women and girls reported that streetlights made them feel safe while going out in the evenings. Women were provided with an energy-efficient cook stove to reduce the emission of carbon and its negative impact on the health of women.

## Creating Access to Better Educational Infrastructure



Infrastructure development in 34 government schools and Anganwadi centres was undertaken. Smart Classes were established to aid digital learning. Toilets, drinking water facilities, and playground equipment were installed to improve the learning environment.



# Stories from the Ground

## Matka Incinerator: A Local Revolution

Phulmanti Kumari led a revolution in Katadih village of Bihar. As everywhere, in her village too, the sanitary pads were thrown in open causing serious health and environmental concerns. In a training, she learned the process of installing a low-cost Matka (clay pot) incinerator.



*Phulamanti teaching other women how to properly use the Matka Incinerator*

She then visited and motivated the girls of her age to install the Matka incinerator in their houses. Due to her efforts, all 67 households in her village have installed the Matka incinerator, making the village free from the waste created by the sanitary napkins. Phulmanti has now become a master trainer and is going to nearby villages to demonstrate the process with village frontline workers. The initiative taken by her was highly appreciated by the govt. officers and Panchayat representatives.

## Poshan Vatika (Nutrition Garden)- Ensuring Nutrition Security

The pandemic impacted the intake of nutrition for poor families who were going through financial, emotional and health crises. In Maharashtra, IGSSS supported 3700 families in cultivating Poshan Vatika on their homestead land. Vaishnava, a 22-year daughter of a daily wage labourer is a proud owner of a Poshan Vatika. She has access to fresh, chemical-free vegetables sufficient for family members. Sakshi, a 23-year-old woman also vouch for its benefits. During pregnancy, she never felt a shortage of vegetables and fruits. She delivered a healthy baby. The kitchen garden waste went to her goats which also become much healthier.



*Sakshi at her nutrition garden where she grows many seasonal vegetables*

## Seeping Water Creating Prosperity

Jaradih village in Gola, Jharkhand had 10 wells but all were defunct. Instead of digging up new wells, the IGSSS team suggested a seepage well near a perennial source as a better option for recharging the wells. The Water User Group (WSG) identified a perennial source and, despite challenges in construction due to the hard rocky soil, a large seepage well was constructed at a relatively low cost of Rs. 1,50,000.



*Seepage well constructed at low land*

A large area of 10-12 acres of fallow land is now brought under cultivation with different types of vegetables and pulses. The families are consuming a variety of food which has positively impacted their health. Duck rearing, Lac cultivation floriculture, and pisciculture are being promoted as water availability has increased. 30% increase in the farmer's income was also reported.



*Floriculture has now become a main source of livelihood*

## Increasing Productivity

Anamik, Eati and Deubari are small farmers from the Khaboli Village which is located on the bank of rivers Subansiri and Ranganadi Rivers and experience recurrent flood and sand deposition every year. As a result, the agricultural lands of this village are not suitable for growing paddy crops because of sand deposition. The three farmers explored the opportunities to promote intercropping model (with potato and pumpkin) in their 1 hectare of sand cast barren and unirrigated land. The intercropping model reaped the results. These farmers harvested around 13 quintals of Potato out of which, they sold 10 quintals and preserved 3 quintals for seed purposes. Additionally, 600 pumpkins were harvested in the land that was considered barren once upon a time.



*Anamik harvesting potatoes at his agriculture field*

## Creating Vibrant Schools



Renovation work



Smart Classes



Rainwater Harvesting Unit



Drinking Water System



Toilet Reconstruction Work



Remedial Classes

## Our Contribution to SDGs

### Goal 1: No Poverty

- 12,000 families enhanced their family income through animal husbandry.
- 66 group enterprises were nurtured to provide an alternative source of income to women and the landless.
- 7,560 farmers increased their income by 20%.



### Goal 2: Zero Hunger

- 15,514 farmers increased their number of crops from 2 to 3 and 3,560 farmers increased from 1 to 2 crops in a year.
- 26,809 farmers received Agri implements and seeds support
- 1,591 hectares of land converted to multi-cropping from monocropping
- 11,965 children below 5 years have improved nutrition status
- 10,000 farmers are cultivating multi-seasonal nutrition crops
- 21,446 kitchen gardens are ensuring the consumption of fruits and vegetables by poor families.
- 775 families were provided with chicks/goats for increased access to nutritional food



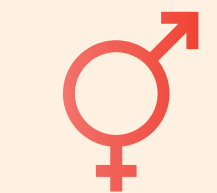
### Goal 4: Quality Education

- 34 Government schools and Anganwadi centres have improved educational and WaSH facilities.
- 214 youth provided with skills for better livelihood opportunities



### Goal 5: Gender Equality

- Boys and men were sensitized to become gender equality advocates.
- Women-led enterprises were promoted for increased income avenues.
- Capacity building of women and girls was the focus of all interventions.



### Goal 6: Clean Water and Sanitation

- 10,364 adolescent girls were provided input on safe hygiene and sanitation practices.
- 3,705 households got access to safe drinking water.
- 89 toilets were renovated/constructed.
- 1800 Matka incinerators are being used to safely dispose off sanitary pads.
- Created water conservation structures to store 1,53,137 cubic millimeters of water
- Reached out to 62,899 people through an awareness campaign on Safe health and hygiene



# Standing with People to Sail through the Covid -19 Pandemic

## Our Contribution to SDGs

### Goal 7: Affordable and Clean Energy

- 899 Solar energy-powered products like water pumps, street lights, and home lights have been installed.
- 1510 Biomass Stoves are being used by women which is reducing consumption of wood.



### Goal 12: Responsible Consumption and Production

- 3,213 farmers-initiated vermicomposting and produced 570,470 KGs of compost
- 2,326 hectares of land brought under organic cultivation
- Organic certification of the produce was promoted among the farmers



### Goal 13: Climate Action

- 150 Climate Smart Villages promoted.
- 14,757 farmers adopted improved and climate resilience / adoptive farming to increase food production.
- 1,294 seed banks are providing storage facility for indigenous and climate resilient seeds



### Goal 17: Partnerships for Goals

- Raised INR 7,81,56,905 from convergence with the Government and communities.



Members of an all-women self-help group showing compost which they made using kitchen waste in Delhi. Apart from using the compost for urban farming, they are also planning to sell it to earn additional income



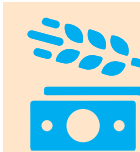
In 2021, India experienced the devastating second wave of the COVID-19 pandemic from March to May, which completely overwhelmed the health care facilities. In April, IGSSS repurposed its developmental work into a massive multi-sectoral National Relief and Recovery program across India.

## Food and Nutrition Security



The relief was aimed at food and nutrition security through dry ration kits appropriate to local food habits comprising nutritious items, and seed support for nutrition-dense crops for the kitchen gardens.

## Livelihood Recovery

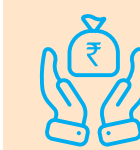


Recovery interventions focused on reviving livelihoods in the communities they resided. IGSSS supported marginal communities with seeds of staples, vegetables, fruit saplings, vending carts, tools and implements as well as enterprise support to enable them to diversify their income-generating options.



Glimpses of COVID relief response in different cities

## Casting Safety Net



Unconditional Cash Grants provided speedy meaningful relief to participants and gave them the freedom to choose how best to use the grants. Help Desks assisted the distressed community to access a wide range of entitlements – both state and national.

## Inclusion



The COVID pandemic threw up new vulnerabilities to the already marginalised population. Faced with a humanitarian crisis of this proportion, IGSSS staff widened the scope of their reach to the hidden pockets of the excluded. IGSSS provided relief and recovery support to several unserved & underserved populations.

## Health and Sanitation



Vaccine hesitancy was reduced in the communities with awareness campaigns, providing mobility support to access vaccination centres, and coordination with the Government to set up vaccination centres for the marginal communities. IGSSS strengthened the government's covid response by equipping testing labs, and isolation wards with critical equipment, and providing safety kits to the frontline workers. Sanitation kits were distributed to households unable to afford even basic hygiene items.

## Community Feedback



Towards the end of the COVID relief response, IGSSS conducted Post Distribution Monitoring using the Core Humanitarian Standards Community checklist to reflect on the effectiveness of the response and glean learning for strengthening the IGSSS response mechanism. 98% of the people rated the response appropriate to the community and culture. 94% of the people confirmed that they received assistance when they needed it most. 98% of the people were happy with the quality of the material provided.

*A Volunteer spreading awareness on COVID appropriate behaviour in a far away village in Odisha*



## Stories from the Ground



*A confident Sarla was instrumental to convince people to get COVID vaccination*

### Overcoming Vaccine Hesitancy through Positive Role Model Approach

Sarla, a nutrition volunteer working with IGSSS in Dhar, Madhya Pradesh was worried. With a huge vaccine hesitancy, an influx of migrants returning home and a surge in cases, ensuring the community's safety and security was a challenge. IGSSS then organized a vaccination camp which gave her an opportunity to convince her grandfather & grandmother (83 and 74 years) to get vaccinated. This helped create confidence among the community, predominantly among Bhilala and Bhil tribals. Thanks to Sarla's initiative, 78 persons were vaccinated in a single day.

### Cash Grants: Beyond Food & Sanitation Kits

Budhani Devi, daily wage labour was in despair as her family was facing starvation. All work had stopped in the lockdown and she lacked the money to buy groceries or medicines. Her 3 children were too young to understand the crisis. Her son had a fever which made him weak and irritable. He couldn't even stand up on his own. At the PHC, she learned his weakness was due to a lack of food. The nutrimix from IGSSS's Happiness kit helped her son gain strength and within 10 days, he was able to stand up on his own. She was happy to see him recover and change into a happy child playing with the cards and colours given in the happiness kit.



*Budhani Devi's son drawing with the colours given in the happiness kit. He is now healthy thanks to the nutrimix given in the Happiness kit.*

## Our Contribution to SDGs

### Goal 1: No Poverty

- 7,157 families received cash grants to revive their livelihood
- 789 families received unconditional cash grants to take care of their urgent sustenance needs
- 745 people earned wages from the Cash For Work intervention
- 14,718 families received the livelihood recovery support
- 48 help desks were organized to link covid affected people to the government schemes and avail their entitlements



### Goal 2: Zero Hunger

- 47,702 families were provided with food and nutrition kits.
- Kitchen Gardens were supported to increase access to nutrition



### Goal 3: Good Health and Well Being

- Hygiene Kits were distributed to 47,836 families
- Vaccination was facilitated for 106,318 people
- 3,001 people with mobility issues were provided safe transportation to vaccination centres
- 1,900 people availed psychosocial counselling services
- 1,967 frontline workers were provided with covid protection kits
- 257 Vaccination centres were supported
- 228,247 people were made aware of the COVID appropriate behaviour
- 135 Hand wash stations were established
- CHC/PHC in the 16 districts of 9 states were equipped with critical medical supplies



# Responsible Stewardship

(In alignment with SDG 16 and 17)

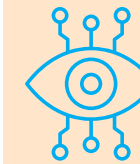
IGSSS' core commitment is to responsibly steward the resources in accomplishing its vision and mission. Last year, the process of review and improvisation of programs, processes, and policies continued.

## Alignment to ESG



IGSSS endeavours to become a responsible leader in Environment, Sustainability and Corporate Governance (ESG) in the NGO sector. All our programs are embedded with the principles of protecting and nurturing the environment and ensuring sustainable practices.

## Shaping the Digital Vision



We have digitized and automated most processes within IGSSS, reducing delays and the use of papers. Staff are using digital platforms in data collection, management, and reporting. The seamless technology has fostered collaborations between teams from diverse geographical locations.

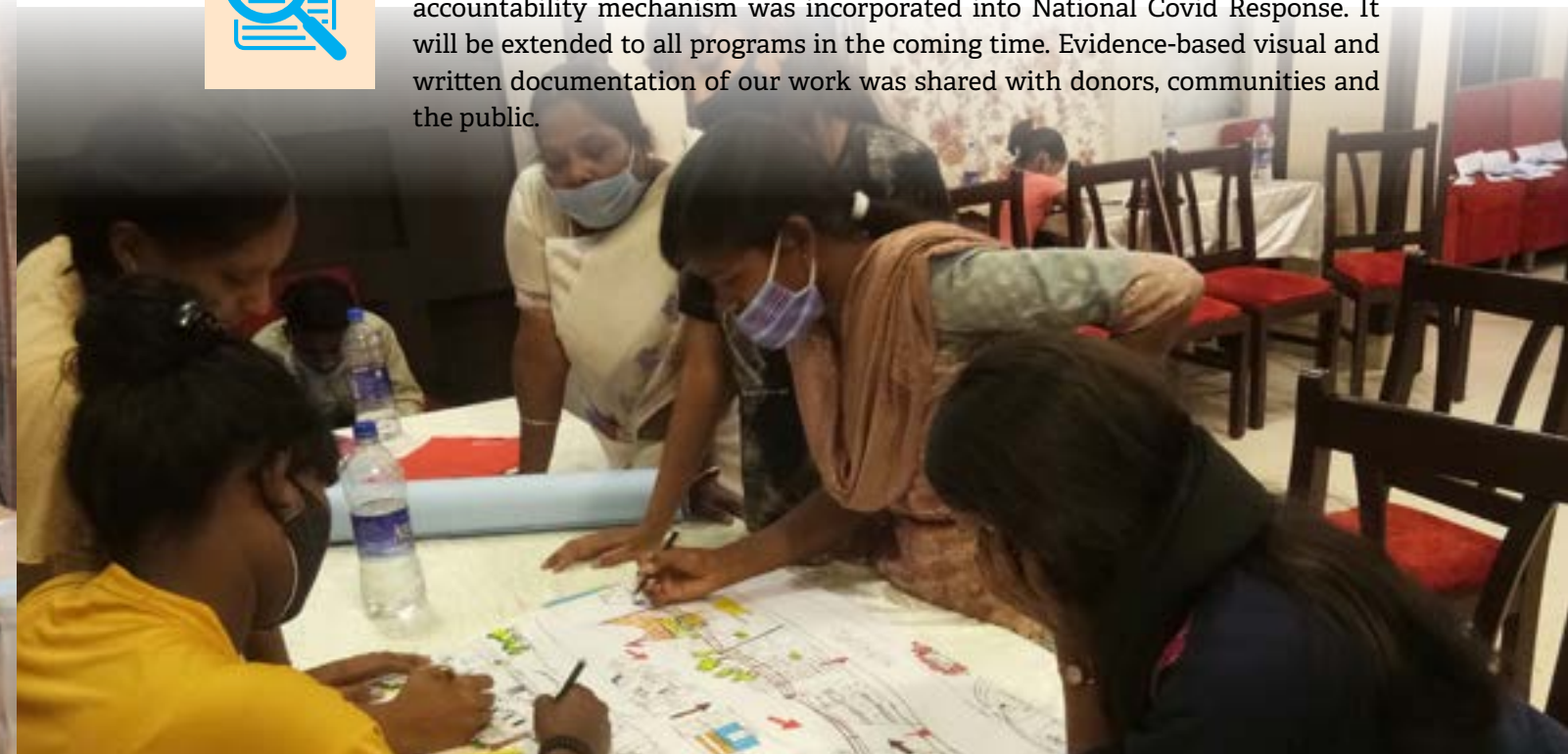
## Deepening Accountability and Transparency



The internal Control mechanism was strengthened to ensure optimum utilization of resources and fulfilment of all compliances. Community-based accountability mechanism was incorporated into National Covid Response. It will be extended to all programs in the coming time. Evidence-based visual and written documentation of our work was shared with donors, communities and the public.



Zahida Bano, a 35-year-old kani shawl weaver, is excited about the better prospects after becoming a shareholder in the Kani Shawl Producers Organisation promoted by IGSSS with support from HDFC Bank Parivartan in Kashmir



Youth Task force team preparing vulnerability maps of their Basti (slum) during a training session on resilience building in Ranchi, Jharkhand

## Humane Management in turbulent times



COVID-19 brought on significant challenges for employees, testing their physical, mental, and even financial well-being. Further, the new ways of remote working blurred boundaries between work and personal life. Management's priority was to keep employees safe while creating an empathetic and engaging environment. Strict protocols to protect staff from COVID-19 infections were implemented and the staff were advised to maintain them during the community visits too. Flexible working options were provided to the staff. Counselling services were made available for the staff to promote emotional well-being.

## Institutionalizing Safeguarding



Four new policies were introduced to safeguard the community, staff and resources. Orientation on the Prevention of Sexual Harassment at the workplace and Child Safeguarding was organized for all the staff.

*Seed balls prepared by women for sowing into barren lands in Kalahandi, Odisha.*



## Publications

- Linking Agriculture, Nutrition and Natural Resource Management
- Manual on Nutrition Garden
- A guideline for the formation and promotion of Farmers' Producer Organisations
- Progress of PM SVANIDHI credit scheme
- Seeking Justice For Informal Workers During Second Wave Of COVID 19
- Vaccines and the Urban Poor – A Survey Report
- National Policy For Urban Homeless 2021
- ABC Of Climate Change
- Climate Change Matrix Tool & Climate Action Plan
- Urban Disaster Risk Reduction Module
- Urban Farming Module
- Developing Climate Resilience, Program Vistar, By IGSSS, Presented By Fair Climate Fund India



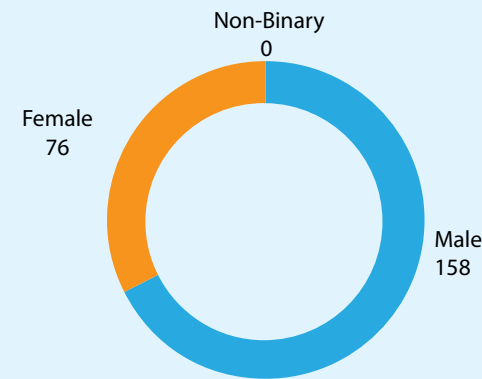
## Certification, Alliances and Acknowledgements

- Platinum Certification from GuideStar India
- Accredited by Credibility Alliance
- Member of VAANI network
- Member of Sphere India
- Two Farmers' Producer Organisations promoted by IGSSS in Jammu and Kashmir were awarded for their work.
- Successful models of Kitchen Garden, three decimal agriculture model for small landholdings, compost and biopesticides enterprise, and conditional cash transfer were acknowledged and published by agencies like National Institute for Disaster Management, UN-World For Food Program, AsiaDisaster.net, Odisha Livelihood Mission, and Odisha Development Initiative.
- The solid Waste Management project in Delhi was appreciated by the South Delhi Municipal Corporation and Residents Welfare Associations.

# Human Resource and Governance

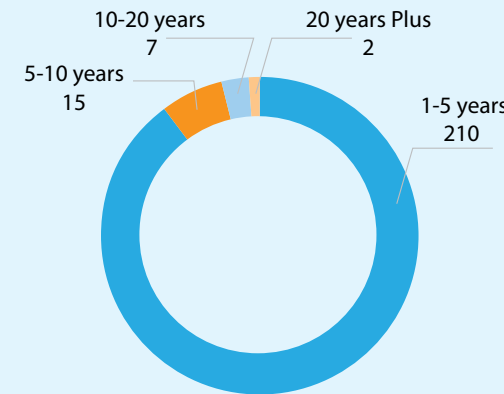
## Number of Employees

Male	158
Female	76
Non-Binary	0
<b>Total</b>	<b>234</b>



## Association of the Employees

1-5 years	210
5-10 years	15
10-20 years	7
20 years Plus	2



IGSS staff with the trophy awarded by NGO Stories in the category "NGO of the Year - Empowering Rural Communities"

## Members of the Board of Governors (BG)

Name	Designation	Occupation
Shri D.K. Manavalan	President (till February 2022)	IAS (Retd), Executive Director of FPRO
Ms. J.M. Shanti Sundharam	President (from February 2022)	Retired from Central Economic Intelligence Bureau
Dr Cherian Joseph	Vice President	Development Consultant
Mr Sanjay Patra	Treasurer	Executive Director, FMSF
Dr Oswald Lewis	Member, BG	Bishop of Jaipur
Fr. Poly Varghese	Member, BG	Executive Director, Caritas India, New Delhi
Dr Saumya Uma	Member, BG	Assistant Professor, School of Law, Governance and Citizenship at the Ambedkar University Delhi
D Sandra Joseph	Member, BG	Principal, Jesus and Mary College, New Delhi

## Members of General Body (GB)

Most Rev Gerald Almeida	Member, GB	Bishop of Jabalpur
Mr G.S. Sethi	Member, GB	TVET Consultant & Editor "SKILLS AHEAD"
Sr. Rose Hauniange Paite	Member, GB	General Councilor for Social Apostolate in the Congregation and Director of Centre for Development Initiatives
Dr Ranjit Tigga	Member, GB	Director, XIDAS (Xavier Institute of Management), Jabalpur
Ms Esther Beulah	Member, GB	Chief Executive, ECOMWEL
Mr Roshan P Rai	Member, GB	Development Worker with DLR Prerna
Mr Madan Prasad Bezbaruah	Member, GB	Retired as Secretary, Ministry of Tourism, Government of India
Dr Jacob John	Member, GB	Economist and Social Scientist. Currently President of KDS, Delhi
Dr Amiya Sharma	Member, GB	Executive Director Rashtriya Gramin Vikas Nidhi (RGVN), Assam
Dr Siji Chako	Member, GB	Development Worker
Dr Joseph Sebastian	Member, GB	Executive Director, Faizal and Shabana Foundation
Dr Rekha Abel	Member, GB	Gender Expert and Development Worker, Bengaluru

## Our Donors

MISEREOR  
 Scottish Catholic International Aid Fund  
 Caritas Germany  
 Italian Bishop Conference  
 UNICEF  
 Secours Catholique  
 Christian Aid  
 Give to Asia  
 Quest Alliance  
 Welthungerhilfe  
 European Union  
 DKA (Austria)  
 HDFC Bank Parivartan  
 LIC Housing Finance Limited  
 NABARD  
 United Way  
 DIAGEO India  
 Microsoft India (R&D) Private Limited  
 CIPLA FOUNDATION  
 KFO (Katholische Frauenbewegung Osterreichs)

## Statement of Account

INDO GLOBAL SOCIAL SERVICE SOCIETY  
 Consolidated Balance Sheet as at 31st March, 2022

PARTICULARS	SCH. NO.	As At 31st March 2022 (Rs.)	As At 31st March 2021 (Rs.)
<b>SOURCES OF FUNDS</b>			
Funds & Reserves	1	23,63,41,153	21,88,33,341
Programme Balances	2	4,77,66,870	3,32,82,168
<b>Total</b>		<b>28,41,08,023</b>	<b>25,21,15,509</b>
<b>APPLICATION OF FUNDS</b>			
Fixed Assets	7	3,42,76,317	3,44,62,591
Less: Depreciation	7	2,56,27,619	2,43,81,916
Net Block		86,48,698	1,00,80,675
Investments	8	20,81,42,086	22,15,19,446
<b>Cash and Cash Equivalent</b>			
Cash and Bank Balance	9	5,82,04,523	2,46,52,361
<b>CURRENT ASSETS &amp; LIABILITIES</b>			
Current Assets Loans And Advances	10	1,24,60,845	85,39,021
Less: Current Liabilities	11	33,48,129	1,26,75,993
<b>Net Current Assets</b>		<b>91,12,716</b>	<b>(41,36,973)</b>
<b>Total</b>		<b>28,41,08,023</b>	<b>25,21,15,509</b>

Significant Accounting Policies and Notes forming an integral part of accounts.

As per our report of even date  
**For KUMAR MITTAL & CO.**  
 Chartered Accountants  
 FRN:010500N

*(Signature)*  
**(Rohtash Mohan)**  
 Partner  
 M. No.: 094292



**For Indo Global Social Service Society**

*(Signature)*  
**J.M Shanti Sundharam**  
 President

*(Signature)*  
**John Peter Nelson**  
 Executive Director



*(Signature)*  
**Benny M.V**  
 Lead Finance & Administration

Place: New Delhi  
 Date: 10.08.2022



Members of Sarvamangala Self-help Group at a Mushroom cultivation training in Sirki Khurd village in Pali, Chhattisgarh.



**INDO GLOBAL SOCIAL SERVICE SOCIETY**  
Consolidated Income and Expenditure Account  
for the year ended 31st March 2022

PARTICULARS	SCH. NO.	For the Year Ended 31st March 2022 [Rs.]	For the Year Ended 31st March 2021 [Rs.]
<b>INCOME:</b>			
Allocation of Programme Balances towards Programme Implementation	2	41,96,62,021	33,46,72,227
Other Income	4	1,41,78,418	1,08,32,022
<b>Total</b>		<b>43,38,40,439</b>	<b>34,55,04,249</b>
<b>EXPENDITURE</b>			
<b>Programme Expense</b>			
Relief to Poor Programmes	3	35,05,44,632	27,08,87,004
Medical Relief Programmes	3	-	-
Training and Skill Development Programmes	3	1,86,19,231	1,72,59,551
Administration Expenses	5 & 6	5,58,01,964	5,13,73,051
Depreciation	7	42,49,65,827	33,95,19,606
		22,18,429	18,52,716
		42,71,84,257	34,13,72,322
Less: Depreciation Allocated from Capital Reserve		22,18,429	18,52,716
Excess of Income over Expenditure		42,49,65,827	33,95,19,606
Excess of Income over Expenditure transferred to:		88,74,612	59,84,643
Reserve Fund - Programme Expenses		44,37,306	29,92,322
Reserve Fund - Secreteriat Expenses		44,37,306	29,92,321
<b>Total</b>		<b>43,38,40,439</b>	<b>34,55,04,249</b>

Significant Accounting Policies and Notes forming an integral part of accounts.

As per our report of even date  
For KUMAR MITTAL & CO.  
Chartered Accountants  
FRN:010500N

*(Rohtash Mohan)*  
Partner  
M. No.: 094292



For Indo Global Social Service Society

*M Shanti Sundharam*  
M Shanti Sundharam  
President

*John Peter Nelson*  
John Peter Nelson  
Executive Director

*Benny M.V*  
Benny M.V  
Lead Finance & Administration

Place: New Delhi  
Date: 10.08.2022

**INDO GLOBAL SOCIAL SERVICE SOCIETY**  
Consolidated Receipt & Payment Account  
For the Period Ended 31st March 2022

Particulars	SCH NO.	As At 31st March 2022 [Rs.]	As At 31st March 2021 [Rs.]
<b>Opening Balance</b>			
<b>Cash &amp; Bank</b>			
Cash in Hand	9	8,093	48,975
Cash at Bank	9	2,46,44,268	2,32,08,105
Investments Fixed Deposits & Bonds	8	22,15,19,447	21,26,35,002
Other Advances & Payables (Net)	10 & 11	(62,01,840)	1,13,84,838
<b>Sub. Total</b>		<b>23,99,69,968</b>	<b>24,72,76,920</b>
<b>Receipts During the Year</b>			
Programme Receipts	2	43,38,96,084	31,03,44,684
Interest on Fixed Deposits	3A	1,32,53,996	1,41,45,868
Bank Interest other than Fds	2 & 4	16,52,816	28,94,463
Rental Income	4	61,17,135	45,72,544
Proceeds on sale of assets	4	-	1,76,000
Other Income	4	6,48,370	7,15,045
<b>Sub. Total</b>		<b>45,55,68,401</b>	<b>33,28,48,604</b>
<b>Total</b>		<b>69,55,38,370</b>	<b>58,01,25,524</b>
<b>Payments:</b>			
Relief to Poor Programmes	3A	35,00,11,258	26,60,12,015
Training and Skill Development Programmes	3A	1,83,37,800	1,70,28,893
Payment to IGSSS Gratuity Trust	1	28,205	27,710
<b>Sub. Total</b>		<b>36,83,77,263</b>	<b>28,30,68,618</b>
<b>Administrative Expenses</b>			
Administrative Expenses	3A	5,50,50,163	5,14,21,190
<b>Sub. Total</b>		<b>5,50,50,163</b>	<b>5,14,21,190</b>
Fixed Assets Purchased	7	8,63,478	46,55,062
Refund To Donor	2	8,17,685	10,10,686
<b>Total Payments pertaining to Current Year</b>		<b>42,51,08,589</b>	<b>34,01,55,556</b>
<b>Payment pertaining to Previous Year</b>			
Payment of Previous Year Gratuity Provision	1	21,27,606	-
<b>Total Payments</b>		<b>42,72,36,194</b>	<b>34,01,55,556</b>
<b>Closing Balance:</b>			
Cash in Hand	9	1,983	8,093
Cash at Bank	9	5,82,02,540	2,46,44,268
Investments Fixed Deposits & Bonds	8	20,81,42,086	22,15,19,447
Other Advances & Payables (Net)	3A	19,55,567	(62,01,840)
<b>Sub. Total</b>		<b>26,83,02,176</b>	<b>23,99,69,968</b>
<b>Total</b>		<b>69,55,38,370</b>	<b>58,01,25,524</b>

Significant Accounting Policies and Notes forming an integral part of accounts.

As per our report of even date  
For KUMAR MITTAL & CO.  
Chartered Accountants  
FRN:010500N

*(Rohtash Mohan)*  
Partner  
M. No.: 094292



For Indo Global Social Service Society

*M Shanti Sundharam*  
M Shanti Sundharam  
President

*John Peter Nelson*  
John Peter Nelson  
Executive Director

*Benny M.V*  
Benny M.V  
Lead Finance & Administration

Place: New Delhi  
Date: 10.08.2022

*Members of a youth group performing a street play to raise awareness on climate change in Ranchi, Jharkhand*





**Indo-Global  
Social Service Society**

28 Institutional Area, Lodhi Road,  
New Delhi – 110003  
011 4570 5001  
[www.igsss.org](http://www.igsss.org)