



# HALF A CENTURY OF DEVELOPMENT WORK: BRINGING LIFE, FREEDOM, DIGNITY...



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Indo-Global Social Service Society 28, Lodhi Road, Institutional Area New Delhi - 110 003, India Website: www.igsss.org



IGSSS' profile document has been brought out to coincide with the culmination of the Golden Jubilee Celebrations on 23 February 2011. The document has been compiled from IGSSS' annual reports, newsletters, minutes of Board Meetings and even memory of the last 50 years.

This document focuses on two areas: one, congratulatory messages and heartfelt words from IGSSS' donors, project partners and well-wishers; and the other, a profiling of IGSSS and its work from 1960 till 2010. The Things We Love About IGSSS runs through the profile and was contributed by each member of IGSSS' staff.

The compilation of the text has been done by Ms. Sally Faria, Officer, Special Assignments who has painstakingly culled out information from many a report. Dr. Joseph Sebastian, Executive Director and Ms. Shikha Srivastava, Manager, PQSD were on hand to provide continuous advice and direction to this document. Ms. Judith Smith, Independent Consultant has provided concept design, editorial support and coordinated print production. Ms. Sohini Bhattacharjee provided editorial support. Bosco press' cheerful readiness and flexibility helped in timely delivery of the design and in print production.

We hope you enjoy the reminiscing of an organisation with a varied past.



### **PRESIDENT's MESSAGE**



The IGSSS family consists of those who are older than IGSSS, those who are younger than IGSSS, and a few who are of the same age. What unites and brings us together is our sharing of the IGSSS values and goals. We remember with much gratitude, affection and respect those who have worked in the IGSSS vineyard. We are proud to carry on. On this occasion, as we complete 50 springs our grateful thoughts inevitably go to Bischofliches Hilfswerk MISEREOR e. V. (MISEREOR) that in conjunction with Catholic Bishops' Conference of India (CBCI) planted the small seed of IGSSS in the fertile soil of India. IGSSS is a growing tree, not that small any more. We consider ourselves privileged and fortunate to have with us Monsignor Josef Sayer, Executive Director of MISEREOR on this occasion.

We do recognise that the task of development in India is of immense proportions and even the utmost that we can do cannot but be a drop or two in the vast ocean. Yet we are convinced that it is infinitely more important to light a candle and thus diminish the extent of the empire of darkness rather than give a learned account of the origin of darkness and add a theoretical discourse on the measures necessary to combat it.

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It is a matter of considerable pride to us that we have messages of goodwill and support from the President of India, the Vice-President of India as well as from Hon'ble Ministers - Prof K V Thomas and Ms Agatha Sangma, both of whom have extended their valuable support and good counsel to us over the years.

IGSSS had the privilege of working with a number of partners over the years as attested by the goodwill messages we have received from MISEREOR, Welthungerhilfe, European Union, Stichting Kinderpostzegels Nederland, DKA Austria and BEGECA.

We are particularly grateful to the CBCI for the good counsel and support that we have received since our birth and the goodwill messages from His Eminence Oswald Cardinal Gracias, His Eminence Telesphore Cardinal Toppo and His Eminence Varkey Cardinal Vithayathil and also His Excellency, Archbishop Salvatore Pennacchio, Apostolic Nuncio, Most Rev Vincent M Concessao and Most Rev Peter Remigius.

We were originally Indo-German Social Service Society. We were keen to retain the acronym and upon advise from MISEREOR we changed it to Indo-Global Social Service Society. Our German connection is important to us and we are glad to have received a message of felicitations from His Excellency Dr Thomas Matussek, Ambassador of the Federal Republic of Germany.

We beseech with humility the continued support and guidance from all our esteemed well wishers. For us the Golden Jubilee is an occasion for re-dedication.

Ambassador K P Fabian President Indo - Global Social Service Society





## **EXECUTIVE DIRECTOR'S MESSAGE**

1960; India was just trying to get its hold in this wonderful world. Maharashtra and Gujarat States were born from a single State of Bombay; People were busy in Nation Building. However, the needs of the poor and the yet to be completely comprehended Freedom of this large sub-continent called India was on top of the agenda of the government and humanitarians worldwide. The German Catholic Bishops' Conference had commenced its work for the world's poor in 1959 by establishing Misereor as the Organisation for Development. Looking at the complexities of working for development in India, Misereor conceptualised IGSSS - the Indo German Social Service Society in 1960. Since then it's been a glorious walk down the 50 years. IGSSS has been instrumental in nurturing development initiatives all across India. The fact that it is



today one of the few organisations that started its work in an India that was just getting its standing in the world after years of suppression and misery; it was fitting that work was being done on poverty and hunger in our country.

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IGSSS has always recognised the need to liason with the Governments (National, State, and Local), it does not focus on the weaknesses of the Government or of Governance but looks at using the present situation to the advantage of the community. Alongside it also works on improvement. The spirit of partnership has been a hallmark of IGSSS along the years. Working through small groups and individuals, IGSSS has not only supported initiatives but also given birth to several where there were none. One of the most heartening things is the fact that our working in partnership has really paid results - our partners have given glowing tributes to this form of work and also say that they felt a certain freedom in working with us - it is so important for a development organisation to also allow its own staff and partners to grow and IGSSS truly puts it into practice - especially capacity building for staff and NGOs and even the community.

We have grown - constantly - from trusteeship to implementors and also looked at our own weaknesses and improved on them. Otherwise it's very easy for an organisation to only look at other's problems, especially one like IGSSS that has supported many during their start up phase. We have taken the time out to address our own challenges and this is how we have also been able to constantly evolve and to help others.

We thank Misereor for initiating a dream called IGSSS. I thank all our partners both in India and abroad for helping IGSSS in taking this dream forward. I take this opportunity to thank all former Presidents; Members of the Board of Governors, General Body and Regional Project Committees; CBCI representatives; Resident Representatives of Misereor; Executive Directors; and staff for taking this organisation to great heights. My sincere gratitude to the present President, Members of the Board of Governors and the General Body, and the staff for their efforts in making the Golden Jubilee an event to remember and for creating memories that will last a lifetime. I also acknowledge all the staff who by their best efforts have helped IGSSS to truly live its vision.

The world is changing and so is India. The needs of those whom we serve are more than ever and so are the requirements of IGSSS and several others like us. IGSSS has evolved down the years from Charity and Welfare to Sustainability and Rights perspectives. We do not believe that we have reached that stage that where we can rest; there is much to be done and this Golden Jubilee is only a time for us to reflect on what we have done, strengthen ourselves in the energy that is flowing from it, renew our commitments, refocus on what needs to be done and with increased vigour go ahead and serve the people more for Life, Freedom, Dignity...

Smiles...

**Dr. Joseph Sebastian** Executive Director Indo - Global Social Service Society

Indo - Global Social Service Society





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राष्ट्रपति भारत मणतंत्र PRESIDENT REPUBLIC OF INDIA <u>MESSAGE</u>

1 am happy to learn that the Indo-Global Social Service Society (IGSSS) is celebrating its Golden Jubilee and bringing out a publication "IGSSS Profile".

The IGSSS has been involved in empowerment of marginalized and vulnerable communities at the grassroots ievel. The Society is committed for sustainable livelihood, food security, biodiversity promotion, and capacity building for various farm and uff-farm activities. I am sure that the Society will promote community mobilization and participation in the decision-making and implementation processes at the village and Panchayat levels.

On this occasion, I extend my warm greetings and felicitations to the organizers, participants and all those associated with the Society and wish the Celebrations every success.

Pratikha Falit

(Pratibha Devisingh Patil)

New Delhi December 14, 2010 Profile Document





I am glad to know that the Indo-Global Social Service Society (IGSSS) is celebrating its Golden Jubilee.

Established in 1960, in the last five decades IGSSS has done a commendable job towards developing a just society and elimination of poverty.

I extend my greetings and good wishes to all those associated with the Indo-Global Social Service Society and wish the Golden Jubilee celebrations all success.

(M. HAMID ANSARI)

New Delhi 9<sup>th</sup> December, 2010 5



Indo - Global Social Service Society

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#### MESSAGE

I am delighted to know that Indo-Global Social Service Society, New Delhi is bringing out 'IGSSS Profile" on the occasion of Golden Jubilee celebration of the society. I am happy that the profile will cover the major achievements and issues it dealt with over the last 50 years. The role played by the organization to address the development issues is really commendable. I hope the Society will also take up the burning issues which the country is passing through.

I convey my heartiest greetings, compliments and best wishes for the successful conduct of the celebrations and also for the release of "IGSSS Profile".

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Committeecy Office : 20191 Kosuppassery: Prof. K.Y. Thomas Road, Thoopompady, Cochin, Kerata-882 005, 52 0484-2220550, 2201908, 2235400, Fax : 0484-2235541, E-mail | mon-agri@hic.in **Profile** Document



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10<sup>th</sup> December, 2010. Message

I am glad that Indo Global Social Service Society (IGSSS) is celebrating its Golden Jubilee on February 23,2011. It is a matter of pride that IGSSS has been working in the social sector to bring about changes at the grass root level which in turn contributes in the development of the country. The goal of IGSSS is inter-alia to promote and support sustainable development, to work on capacity building in tune with the objectives of the organisation, which is a need of the hour. In my opinion, it is imperative that more and more such organisations as IGSSS may come up which will help in furthering the inclusive growth in the country.

I congratulate IGSSS on its Golden Jubilee and wish all success to the celebrations. I hope that the organisation will continue to make efforts in achieving its goals and objectives.

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Congratulatory Message - Golden Jubilee

#### Dear Friends,

It is a great joy and honour for me to be able to congratulate IGSSS to its Golden jubilee and I do it with all my pleasure and the whole of my beart.

Since 50 years IGSSS has excelled in its endeavours to the benefit of the poor. Right from the beginning you have strongthened and empowered grassroot organisations in such a way that they have been able to improve their situation and accomplish their goals by virtue of their own efforts. In addition to this, you have increasingly implemented programmes aiming at a change in political parameters to achieve sustainability of the manifold development efforts in the last years.

To go for a shift towards social change in India is an enormous challenge in view of this huge, complex, diverse and contradictory land marked by the immense number of people living in absolute poverty and excluded segments of the society like Dalms, Admasis, women and others, apart from strong regional disperities and the problems resulting from this. You have always taken up this challenge with your full heart. The special commitment of all of you at IGSSS has been a great source of inspiration to Misseron from the start. Though we have argued during the years about the "right" method of an approach and though we sometimes had different opinions we have never lost our common aim which still forms the strong link for our close chilaboration until today.

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The detachment process of IGSSS from Misereor es trustee - an indispensable role at that time - has been a painful one to some extent as IGSSS last its exceptional position. In favour, IGSSS has gained sovereignty and is tuday an independent partner of Misereor. We would like to highlight especially that you have become a renowned and respected civil society actor throughout the whole country! The influence of IGSSS even on policy decisions becomes obvious for example in the case of the night shelters for homeless people where the Supreme Court followed the demands of the "Citymakers". For this we owe you our respect!

We team a lot from each other in our common policy discussions. During our travels to various project partners in India we continually encounter initiatives humched by IGSSS. It is really stunning! Don't ever let things get you down! Keep it up! I wholeheartedly wish you the necessary strength, power, and energetic and energining commitment and not least a fot of course also for your future work.

God bless all of you!

Yours in Christ,

Misgr. josef Sayes Director General







# MESSAGE

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New Delhi, 2 November 2010

I have great pleasure in congratulating the Indo - Global Social Service Society (IGSSS) on their Golden Jubilee. From modest beginnings, the work of the Society has spread to all parts of the country, addressing the needs of the people. In promoting dignity and livelihood, it exemplifies all that is best in the work of civil society organisations – understanding local challenges to design interventions accordingly at grass root level.

IGSSS and its partner Welthungerhilfe, with the European Union's support, are strengthening self-help groups in 25 villages of Baramulla district in the Kashmir valley. Over 600 women are benefiting from vocational training, entrepreneurship development and financial support for the running of micro-enterprises; 800 children are being helped to attend school; and youth clubs are being set up to channel the energies of youngsters. Initiatives like this, multiplied across 290 districts in India by

IGSSS, make a substantial contribution which should be applauded.

Danièle Smadja Ambassador Head of Delegation European Union Profile Document





Embassy of the Federal Republic of Germany New Delta



Thomas Matussek Ambassador of the Federal Republic of Germany

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New Delhi, 4. February 2011

#### Message of the Ambassador of the Federal Republic of Germany

It is with great pleasure that I extend to Indo-Global Social Service Society (IGSSS) my heartiest felicitations on the occasion of the golden jubilee celebrations of active service in India. I am proud to mention that although IGSSS has gone `global' since 2004, as any healthy growing organisation should, its association with Germany remains as close as it has been, since its inception.

As early as 1961 Indo-German Social Service Society started its good work in India as a trustee of MISEREOR a catholic church organisation having base at Aachen /Germany to take forward the West German Catholic Bishops' campaign against hunger and disease in the Indian subcontinent without any prejudice to caste, creed or community. In other words IGSSS made a small beginning to address the very basic needs of human existence that unfortunately millions are deprived of world over and as we can well imagine that this task is daunting.

What in my opinion goes to the credit of IGSSS is that during half a century of its engagement in India it strictly adhered to the principle of reaching out to the poorest of the poor taking up the issues concerning the people whose voices generally go unheard or are neglected. It could successfully forge a bond with the grassroot population across the far flung corners of this country wherever it started its activities. Be it victims of natural disasters or poor rural households struggling to avail of their right to subsidised food or homeless and destitutes in the cities or labourers losing out on wages due to corruption, IGSSS



with the help of its local partners has been playing a laudable role in making the people aware of their legitimate rights and organising them and motivating them to ask for their due and giving them strength and confidence to help themselves.

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In not too distant past some important policy decisions at the local government level and a supreme court verdict in favour of the homeless having country wide ramifications came about on the merit of continuous efforts, campaigning and people's mobilisation by IGSSS. There are a number of success stories dotting the 50 years history of IGSSS and there is no denying that a small sapling has grown and branched into a blooming tree and I feel happy and proud to say that the seed of this sapling has come from Germany. I wish IGSSS all success in its endeavour to reach out to the weak and the poor and bring light to the lives of those who need it the most.

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MESSAGE FROM THE APOSTOLIC NUNCIO



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Dear Dr. Joseph Schastian,

I am happy to know that the Indo-Global Social Service Society of India is celebrating the Golden Jubilee of its foundation around February – March 2011, Yours is a 'unique organization' and the celebrations of the Fifty Golden Years of IGSSS have begun on August 18, 2010 with various programmes and eventa. It is a moment of joy and gratitude for the intenests blessings upon you.

I congratulate the Executive Director, the Golden Jubilee Team and all the organizers and participants for the various jubilee events and programmes you been organizing. Your contribution, generosity and dedication manifested through this organization have reached far and wide. I appreciate all of you, for the great social service you render to the progress, development and transformation of the society.

Pope Benedict XVI says that the social service and development are "indispensible importance of the Gospel for building a society according to freedom and justice, in the ideal and historical perspective of a civilization animated by love. [Pope] Paul VI clearly understood that the social question had become worldwide and he grasped the interconnection between the impetus towards the unification of humanity and the Christian ideal (...) and he proposed Christian charity as the principal force at the service of development. (...) [He] addressed important ethical questions robustly, without yielding to the cultural weaknesses of his time." (Benedict XVI, Caritas in Veritate, 29 Juan 2009, No: 13). At present there are many challenges, argent needs and concerns in the society, and you as a social service organization have an obligation to follow the Gospel values and the ethical principles to build a just, peaceful and humanitions society, so that everycose could live the 'fullness of life', with social freedom and human dignity.

I congratulate you, on this memorable and historical event. My special prayers are with you and God reaches out to you with His grace, guidance, inspiration, enlightenment and bleasings. I wish all success the golden jubilee celebrations and the "IGSSS Profile" which you plan to bring out. In conveying the Apostotic Bleasings of His Holiness Pope Benedict XVL1 remain

Yours sincerely in Christ, .

Archbishop Salvatore Pennnochio Apostolie Nunclo

Dr. Joseph Sebastian Executive Director IGSSS 28 Lodi Road Institutional Area NEW DELHI 110 003



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#### MESSAGE

I am happy to team that IGSSS is in the midar of their Goldon Jubilee Celebrations. The celebrations were launched on August 18th, 2010 with a synapositum on "Water and Women" and will conclude in March 2011. In the course of the year, a number of activities are being conducted.

For the past fifty years IGSSS has been at the service of India, educating the masses, entating awareness and empowering the paor and the marginalized. A landmark like a Colden Jubilee is a time to paose and reflect on the many biessings the Good Lord has bestowed on and through IGSSS. It is also a time to look to the future with added enthosiasm, juy and hepe:

I am closely associated with IGSSS for many years and know at first hand the deep commitment of the limitate for the progress of our cenarity. I felt privileged to be associated with IGSSS

M5 with and prayer for you all is that you as individuals and as a family as IGSSS continue to give off your best to the bettermant of society, thereby making India a new and an empowered nation:

Ets this special occasion. I invoke God's blessmen on you.

 Oswald Cardinal Graetas Archbishop of Bombay

Junnary 13th, 2011



#### Message

I am happy to learn that Indo Global Social Service Society is going to celebrate the Golden Jubilee of its establishment, and a Souvenir is going to be released to mark the occasion.

The Indo - Global Social Service Society (IGSSS) started National Educational Group a well known organization for its developmental works in the field of education and social development among the poor and the marginalized. In the past 50 years maintaining the spirit of the Founder Fathers, IGSSS has continued its mission of organizing and empowering the vulnerable communities at the grassroot level in Indian subcontinent. The organization has been doing commendable work in responding to the basic needs, where human rights and the dignity of every individual are upheld.

As a representative of the CBCI, I had the opportunity to be on the Board of IGSSS for a decade or so, which gave me unique experience of the primary education of the poor and the marginalized. Today, I feel proud and happy that IGSSS has continued rendering its service for the upliftment of the poor and the downtroden.

On the completion of the 50th anniversary, I wish to congratulate the Director and other associate members of IGSSS, for their praiseworthy work. I hope and pray that the Organization continues to work for the good of the poor and the marginalized, especially, the Dalits, Tribals, minorities, women and Children.

I take the occasion to invoke God's blessings upon the IGSSS and all associated with it.

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January 26, 2011

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I am happy to learn that a sourcentr is published in connection with the Golden Jubilee of the foundation of the Indo-Global Social Service Society (IGSSS). Gladly do I congratulate the executive director and all who are behind IGSSS.

I understand that this development support organization has tried its best to reach out to the most marginalized and vulnerable communities of the society by establishing meaningful partnerships with NGO's and communities at grassroots. Its empowerment programmes cover areas of sustainable livelihood, health, human rights, governance, and disaster managament. Lot this jubiles year to an occasion to thank all who have contributed to the growth of this organization and a time to set new goals in its mission. Wishing the jubiles souvenir all success.

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 Varkey Cardinal Vitheyathil Major Archbishop of the Syro-Malabar Cluuch

Major Archbishop's House, Post Bax No. 2580, Cochin-682 031, Kensla, INDIA Tel: 0484-2352629, 2352906, 2363664 • Fax: 0484-2366028, 2355010 • e-muil: cardinal@ermakulionariJulinerie-org website: ernakulamarchaliocese.org Profile Document







# Dear IGSSS,

50 years of working for the empowerment of the marginalised in India is a big task to which the Indo-Global Social Service Society has dedicated itself and a task in which already admirable success has been achieved. It is in fact a challenge that our both organisations have taken up and which we have and still are jointly working towards in numerous projects in Tamil Nadu, Bihar, Kashmir and Assam. During this partnership, IGSSS has proven to be a trusted and committed partner of Welthungerhilfe. I sincerely hope that this fruitful partnership will continue and will grow in future years and will motivate others to follow our example.

For the coming years, I wish IGSSS all the very best in its future development, growth and stabilisation as an organisation committed to building a better society for all the citizens of India.

Renate Becker Head of Regional Desk Asia Deutsche Welthungerhilfe Bonn





Congratulatory Message

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Yes, indeed, and undeniable, IGSSS is a unique organisation putting "Life", "Freedom" and "Dignity" in the centre of development. So congratulations for a 50 years journey pursuing justice, emancipation and independence from misery, hunger and poverty. 50 years of "service", facilitation, organizing, struggle for resources, transformation and redefining identity and new structures.

Erratic communication had been there, before the change of the Millennium, between Bonn-Aachen-Delhi and finally in 1999 the devastating Orissa "supercyclone" brought IGSSS and us, the then "German Agro Action" (GAA), nowadays "Welthungerhilfe", together and fruitful collaboration started, evolved, and developed further: from coastal Orissa to mountainous Kashmir, earthquake rehabilitation, self help group formation, Tsunami emergency and rehabilitation in Tamil Nadu, and also up to Andaman and Nicobar Islands, flood relief and rehabilitation in Assam and Bihar, debating on climate change at India International Centre with colleagues from Bangladesh, Nepal and Germany, and recently picking up on women literacy and property rights in rural Madhya Pradesh and searching for Sakshar Bharat and its impact.

Yes, we had joyful moments together but also painful once during restructuring of both our organisations, Welthungerhilfe, as well as IGSSS. Colleagues left, others joined afresh. Also good to observe that IGSSS could rope in more and diversified support from other agencies and foundations, stimulating the way forward.

Honestly, there have been moments when I got envy on the diversity and "bravery" of IGSSS involvement, the development spectrum from culture, dance, poetry and studying, urban as well as rural area development and yes, spontaneous support, braving all odds and yes caring for the homeless in bitter cold Delhi nights, challenging the authorities, exposing suppression and speaking out, advocating, chasing deprivation and exposing injustice ("ecce homo") and going with the media to challenge and get things done.

Undeniably, there is reason to celebrate, to re-affirm "Life", "Freedom" and "Dignity" in a very diversified world: Congratulations !

Bernhard Hoeper Welthungerhilfe, (Regional Director South Asia, Delhi) Profile Document



IGSSS 28, Lodi Road Institutional Area New Delhi 110 003 I N D I A



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Vienna, October 15th 2010

It is a great honour and a privilege for DKA Austria to convey our best wishes to IGSSS for the celebration of the Golden Jubilee.

DKA Austria, the development cooperation agency of the Catholic Children's Movement of Austria, was founded in 1955. Annually DKA Austria holds the Carol Singer's Campaign, which cooperates in a spirit of partnership to promote development, fight poverty and support people in overcoming injustice. While the Indian economy is galloping ahead, millions of people are affected by unfair structures, exploitation and extreme poverty. DKA Austria has chosen to stand side by side with these marginalised people. Especially with this vision in mind, we are very proud to be partners with an esteemed organization like IGSSS. For half a century IGSSS is serving and empowering the voiceless and suppressed people of India. In these many years IGSSS has become one of the most forward looking and outstanding development organisations in India. IGSSS has always been an inspiring dialogue partner and a resource organisation for our grass root partners in India and for us as well. We are working together for many years, sharing the same vision for a just society and for ONE World, which offers opportunities for all irrespective of caste, creed or gender.

Joined efforts have shown that changes are possible. As a small example of our project cooperation I want to put the SMILE programme into the lime light, which has become a model project for many NGOs, who work with young people in different states of the Indian subcontinent. The youth is most important for every society, but still many governments are not looking at them as serious and active citizen. Young people are still sensitive to unjust structures; they are questioning what adults have already accepted as unchangeable realities. This is the departure point for the SMILE initiatives. Young people are trained as change makers. They organize themselves, get involved in social activities and raise their voices against injustice and exploitation. IGSSS has shown that young people can be a driving force in development. Changing the small world of communities and Indian villages, SMILE contributes to a peaceful and just world.

On behalf of DKA Austria I would like to assure on this auspicious occasion that we feel very much at one with the sincere work of IGSSS. I personally take the privilege to appreciate the great achievements of IGSSS and wish every success in the years to come.

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Dr. Evs-Wokens Project Desk DKA Austria

Development Cooperación Agency of the Catholic Children's Movement Agencia de cooperación del movimiento de niñas y niños católicos Organisation d'entraide du mouvement des enfants catholiques Agencia de cooperação do Movimento de Crianças e Jovens Católicos



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Ref. No. BE/0891/2010

November 15, 2010

#### MESSAGE

I um glad to learn that IGSSS has already launched its Gulden Jubilee celebration with a Symposium on 'Water and Women' held at the United Service Institution of India, New Delhi and that the celebration continues in various ways.

I had the pleasure of working as Vice President and member of IGSSS for some years. It was indeed a pleasure to work with members who were highly competent in their own areas of expertise and at the same time very humble. I always admired their commitment to social development and the trouble they took to prepare for the meetings of the Board. It was not only a learning experience but also a matter of joy to participate in the decision making process of the Board.

Indo-German Social Service Society has now become Indo-Global Social Service Society which is an indicator of its growth and its broader scope for its capacity to serve and its outreach to a wider circle of people.

I wish IGSSS all the best in its effort to meet the many challenges in the area of development that we face today and implore God's bleasings on its undervours.

\* Vincent M. Concessao Archbishop of Delhi



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Stafloor's House , P.E. No:17, Hagerool - 829'001, Caryakyman Dishict, Tanti Natu, India. p Cit - 401 - 4682-075343, 279162, 279631 Part: 491 - 4552-275666 E-mail: patementpue@patements.

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Dr. Joseph Sebestian Executive Director INDO GLOBAL SOCIAL SERVICE SOCIETY Octo



MESSAGE

Bear Dr. Joseph Sebastian.

Greetingsh

Happy to know that IGSSS is now in the midst of the lockers Jubiles Celebrations, starting from August 18, 2010 and busy with several activities and celebrations such as the IOSSS profile, photo exhibition, case study documentation, and the awards distribution.

One ennot think of such a grant Golden Jubilos oriebrations without an IGSSS Profile which will include naturally a chronological reminiscence of IGSSS and its transition over the past 50 years. On this occasion I think with joy the pleasant remembrances of my association with IGSSS especially during my also in Delhi as the Director of Caritas India – a relationship which continues surely till date. Infact the OBCI nominated me as its Representative in IGSSS

Thanking you and looking forward to participating in the Grand Finale of the Golden Jubilee reletizations early is 2011.

With warm regards.

† Peter Remigius

Dishop of Kottar



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#### LOOKING FOR A FUTURE

#### **Beyond Gold**

IGSSS has become a venerable and respected member among development NGOs, whether one invokes its current Global title or the older German avatar. As time does not stand still in a fast developing country like India, it has had to remake itself continually to remain relevant. I am confident that as in the past it will always contribute substantively to India's development and modernisation programmes.



Its umbilical links with Misereor and the Catholic Church in India have necessarily shaped its policies and provided the diverse motivations which while sometimes causing stress also ensure dynamism. The agenda for institutions like IGSSS have to span the spectrum from relief and welfare to sustainable development. The Kuwait Fund has for long used the slogan "Feed a man every day and he will remain hungry, but teach him to fish and he will feed himself".

From the early campaigns sustained by the Lenten Alms taken up in the German churches to the mainly government funded programmes now being undertaken, its endeavour has been to educate and train and plant the seeds of sustainable development while also recognising that the more unfortunate sections of the community require succour and help in times of dire stress and in the aftermath of disasters. During the 90s when I was associated with the Board, given that resources are always limited, our emphasis was to guide our partners towards becoming progressively independent. It is gratifying to note that there has been considerable progress in achieving this goal, and in refining the methodology as IGSSS reaches its Golden Anniversary.

An institution is only as good as the people who run it. IGSSS has been very fortunate from its inception in the quality of its leadership and its staff. It would be difficult to single out any individual from the many who have contributed. I would only mention the founder Rev Fr Frank N Loesch SJ who had the vision to seek to indigenise the dispensing of aid, and move the organisation from charity to development. IGSSS has also benefitted enormously from the networking with partners and communities where it has worked. It is a revelation to discover how many dedicated activists there are in the field in India whose light is rarely noticed.

A special tribute must go to Misereor. Among all the international funding agencies, Misereor is particularly worthy of mention as it has had the imagination to constantly move ahead of others in pioneering new fields and areas and in being very patient in supporting the process of indigenisation and helping to put in place the infrastructure for that. The result has been that the field of development has been benefitted many times over as those who learnt with IGSSS have spread out into many other organisations. IGSSS has reached where it has because it has been driven by a glorious goal of service in uplifting the deprived sections of the community without restricting itself to any caste or creed.

May its golden achievements grow in scope and dimension as it goes on to its centenary.

Mr Eric Gonsalves Former President of IGSSS (1992 -1999)



My heartiest congratulations to IGSSS on the Golden Jubilee of its establishment. With its committed board and highly trained and dedicated staff, I am sure that the next 50 years would be even more rewarding to the beneficiaries of the society and the organization alike, as has been the first period of consolidation during which IGSSS transitioned from an Indo-German to an Indo-Global society. I feel proud of my association with IGSSS. I came to Delhi in 1962 to join the Central Government as an Urban Planner. A lot was happening then due to Vatican II. Stress on social concerns led to expansion of Diocesan centres across India as

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elsewhere in the world. In Delhi, Caritas - India, IGSSS and AFPRO, amongst others emerged in that period as key funding and promotional institutions for socio economic upliftment within the Government of India's policies and programmes.

In those days I used to help the Archdiocese of Delhi the best I could, in their land and built space programmes and processes and I used to hear of IGSSS through the late Norman Pinto do Rosario, Nicholas Macedo and Eric Gonsalves, who all handled their IGSSS presidencies with passion and skill. Much later, Eric asked me to join the IGSSS board. For over two years I acted more as an observer rather than as a member of a highly competent board representing different disciplines and faiths of India's inclusive society. With Eric Gonsalves completing his term, I found myself at the helm of the society, my strongest credentials being that of a Delhi based member of the board. With a supportive board, highly skilled and competitive successive directors like Joe D'Souza (ably supported by Eric D'souza ), Hyacinth Vaz and then Gratian Vas, a very committed staff in the regions and head office, IGSSS grew in strength despite unavoidable hiccups off and on. Misereor, our main funding partner were very supportive in all our efforts and in ensuring the identity of the society in India, despite pressures on them to spread their thinning resources in other growing regions of the World.

During my seven-year stint as President, I was pleasantly happy to note the widespread knowledge of the acronym IGSSS across India as I travelled on my own professional work. Beneficiaries especially through health and educational support were legion, cutting across caste and creed. Results of IGSSS projects and programmes especially in rural India were positive and highly appreciated by Government and beneficiaries alike. The experiences enriched social action policy at Central, State and Local Government levels. As President, I also represented the society on the boards of AFPRO and Caritas India (and even for a substantive period served as President of the Ecumenically savvy AFPRO ). These were remarkable organisational partnerships that matured over the years doing Yeoman service to society. Towards the end of my presidency, Misereor had the confidence to withdraw as an embedded holding hand partner of IGSSS and thus emerged a new constitution and the Indo Global Social Service Society. Also, I cannot help re-iterating that at this time two of our most respected members on the board namely, Archbishop Toppo and Archbishop Oswald Gracias, made the entire IGSSS family extremely proud by being elevated as Cardinals of the Church.

Today as IGSSS, under President Fabian and Executive Director Joseph Sebastian, marches ahead with Misereor and other global and Indian partners, I am happy to note that its dedicated core staff is largely in place. I cannot but help single out Sally and Veronica within the team of selfless and committed staff. This augurs well for IGSSS and in this, their Golden Jubilee year I wish them all the very best in their future endeavours.

Prof. Edgar F Ribeiro Consulting Urban Planner IGSSS' President (1999 - 2004) I was privileged to be involved with the Indo-German Social Service Society as a member of the various Boards for three full terms. This was a period when 'change' was in the air, and as everyone knows 'change' is never easy to bring about. There was much discussion often heated arguments, but underlying all this was the realisation that 'change' was both necessary and inevitable. Indo-Global Social Service Society was reborn. There was now not only a new logo, but a mission statement, clear and well defined goals and most importantly an energised and motivated group of people reaching out into the future. IGSSS can only look forward.

Dear President, I congratulate you, the Board, Executive Director and Staff of IGSSS on completing 50 years of existence in the service of humanity. It has been for me an extraordinary association and I take this opportunity to wish you a wonderful, exciting and productive future celebrating life, freedom and dignity.

#### Dr Jenifer Lobo Former Vice-President and Former IGSSS GB member

At the outset I would like to congratulate IGSSS for the outstanding work they have been consistently doing for the last 50 years. In a world that is getting pre-occupied with self gain, it is heart-warming to see a group of people working so selflessly towards the betterment of

My own association with IGSSS began when Fr Loesch encouraged me to be a part of the construction committee for some of the hospital and other projects that IGSSS was involved in.

I am very happy to see the society grow from strength over the years since then and I wish each of you continue your good work with the same commitment that has been the hallmark of the society since its inception. Along with the many people whose lives have been touched and changed by your work, I pray that more and yet more people see and follow the living example of putting action behind words while making this world a more humane and happy place.

Mr Lirio Lopez Former IGSSS Vice-President

humankind in so many different ways.











Profile Document



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A Centre for Human Blights, Justice and Power
Due Box No. 4000, Harvangenen, Abertschröd-500,009, Gaussie 2000,0
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Fax. 31, 78-67522333 (2015) 9923
Fax. 31, 78-67522333 (2015)

3rd November, 2010

Dr. Joseph Sebastian Executive Director Indo Global Social Service Society (IGSSS) New Delhi



Dear Dr. Sebastian

Congratulations to you and all at IGSSS on your Golden Jubilee!

It is indeed a momentous occasion that IGSSS completes fifty years in committed service to the poor and marginalised of India.

I take great joy in being associated with the organization for a good part of this journey: first, as a partner working in the village and the slums of Gujrat; then as Western Regional Project Selection Committee member and finally as a Governing Body Member.

During this period, I have had the privilege, of seeing how IGSSS positively impacts on the lives of those who live on the margins of society; whether it is among the tsunami-affected of the Andaman Islands or those who try to eke out a living in the remote areas of the North-East. Each time, one was witness to heroic struggles of ordinary men and women, who made a positive difference to the lives of their communities, thanks to the financial contribution and other expertise provided by the IGSSS.

It was also good being part of the 'change' in IGSSS, where a few years ago we made the historic shift to becoming a 'Global' society. It has also been an enriching experience to collaborate with the parent bodies MISEREOR and the CBCI, other esteemed members of the Governing Body and in particular, the IGSSS staff at various levels.

On this Golden Jubilee, I would like to salute every single person who has contributed towards making IGSSS, the great organization it is today. Now is the time to rededicate the organization towards more meaningful commitment and deeper concern for the most needy of the country and in order, to face the challenges that lie ahead

May God bless all at IGSSS.

Yours sincerely, Lesdie port

Fr. Cedric Prakash sj Director

Street Address : "Prashant", Hill Nagar, Near Kamdhenu Hall, Drive-in Road, Ahmedabad-380 052.

I was on the Governing Body of IGSSS for 9 years from January 1992. It was a great experience for me to be part of the designing and even more importantly, the implementation of Social Service Programmes. It was rewarding to work with the other members of the Governing Body, who were all committed to the aims and activities of IGSSS, and equally so with those in charge of the work in the Regions. Particularly rewarding was my participation in the Regional meetings and interaction with members of those meetings, who had admirable contributions to make drawing upon their local knowledge and expertise in

**Profile** Document



different disciplines. I am glad I was able to contribute to the work of IGSSS, from my background of work in the government and, after my retirement from the government, from my work in rural development with non-government organisations.

V B Eswaran Chairperson Society for Promotion of Wastelands Development Former IGSSS GB member



Needless to say I shall be honoured to be part of the Society's celebration of 50 years of grass-roots service to the Nation. Indeed I am nostalgic about my IGSSS years-first, as a member of the Eastern Region Projects Committee. Field visits produced a heady mixture of jubilation and frustration, tempered by the realism of our Field Officers! Nearly a decade-long membership of the IGSSS' GB has been my most cherished memory. The proportion of women at every level has been a much gratifying feature.



How the Society manages to assemble under one roof such a formidable 'THINK TANK' (a term of loathe) is a divine miracle!

I hasten to re-affirm my faith in the IGSSS Society and to extend my felicitations to you, and everyone else. I look forward to the year-end FINALE, wishing you GOD-SPEED.

Mr Saran Singh Former IGSSS GB member







#### LOOKING BACK

Memory takes me back to 1984-85 when I was assigned to Delhi and given the task of developing Prabhatara. I was invited to be a member of the IGSSS Board - then the Indo-German Social Service Society and now the Indo Global Social Service Society.

My impressions: Going for the first time with this group, I was pleased with the personal

welcome accorded to me. It was a matter of deep satisfaction that the service staff were very much aware that the educational loans granted to our MSW students of Roshni Nilaya were being returned in a responsible manner. It gave me much satisfaction to hear this.

I grew to appreciate the professional relationship with the Board Members and the interest they took in the projects for which funds were requested. The involvement with staff was another area of interest. It was rewarding to note that IGSSS maintained a professional and at the same time personal attitude towards the staff. Development and Education received special attention. The friendship that emerged in times of need was a good experience. Incidentally Indo-German has turned into Indo-Global and rightly so, beginning locally with the harboring of the homeless citizens on cold wintry nights!

Sr. Olinda Pereira Former IGSSS GB member

Amazing Grace of 50 years in the form of "Life, Freedom and Dignity"! At the occasion of the Golden Jubilee celebrations, I congratulate you, the members of the Board of Governors, the General Body, the Management, the Partner Agencies and the Donors of Indo- Global Social Service Society (IGSSS) on completing 50 years of service to the people of India.



Over the last 50 years IGSSS has grown institutionally and functionally with a focus on the empowerment especially of women, tribals and dalits, of all castes, creed, regions and

ethnic origins of India. I wish IGSSS many more successful decades of service to the nation so that God may be glorified in His people.

I share some of my memories of my association with IGSSS:

#### The Beginnings

IGSSS had its humble beginnings in a one- room set at St Xaviers School Campus (the former Cecil Hotel) on Raj Niwas Marg, near Kashmere Gate, Delhi. Then it shifted its national office to a three-room flat at South Extension with Fr Frank Loesch, S.J., heading it. Now it is located in a four- floor magnificent building at Institutional Area, Lodhi Road, New Delhi. IGSSS has grown over the last fifty years.

#### **IGSSS** has grown

More importantly, IGSSS has grown not only physically but also structurally and functionally. It is worth highlighting here, what I remember most during my close association with IGSSS as first the Governing Board member and then the Delhi- Based Consultant. The Governing Body members have given valuable direction to it by way of its



Indo - Global Social Service Society

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vision, mission, values, strategies and priorities. The Church members, e.g., then Fr. now Archbishop Vincent M. Concessao, Dr. Saturnino Dias, and then Fr. now Bishop P. Remegius contributed to it theological and ecclesial dimensions; Mr N. Macedo, Mr F. R. Vincent, Mr Eric Gonsalves and Mr Edgar Ribeiro brought in management skills and professionalism. Sri Radhakrishna of Gandhi Peace Foundation infused into it Gandhian thinking, and Dr. K. P. M Sundharam contributed the economics angle from the poor man's point of view while Mr J. B. Singh guided it in its networking with the Government departments. Thus, IGSSS has been enriched in manifold ways. Of course, the contribution from others, both from among the Governing Body members and the Management with grass- roots level experience, enhanced its stature as a national body not only for the Awareness Training and Motivation for Action (ATMA) programme but also for the capacity building of the NGO sector in India. Independent agencies such as National Education Group (NEG) and Functional Vocational Training Forum (FVTF) were also set up to further development efforts in India. Thus, IGSSS has been instrumental in addressing the concrete needs and issues of the nation, e.g., control and management of natural resources, food security, gender equity, environmental sustainability, education and health. These issues were addressed by the Governing Body Members and the Management not only at the policy and advocacy levels but also as field- based long -term programmes and short duration projects.

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The contribution by the staff members, including the Executive Directors, Regional Managers, Field Officers, Secretariat Functionaries and the Support Staff to the growth of IGSSS cannot be minimised. It is not easy to name all of them as the list will be too long. But the names of Mr. S. Santiago, Mr Adi Patel and Mr. Joe D'Souza, the former Executive Directors, certainly come to my mind. That is how, to put it in development jargon, from its initial welfare programmes, IGSSS moved on to the modernisation approach and from there to the empowerment model.

#### The future

It is not enough to recall happy memories of the past without projecting a concrete vision for the future. The present Board of Governors and the members of the General Body headed by Mr K. P. Fabian as the President are very capable and experienced development analysts as well as grass- roots level practitioners. They are ably assisted by the Management with Dr Joseph Sebastian as the Executive Director. As to the future of IGSSS, it needs to remember that the process of development depends more on human resource generation than on mere economic inputs, and that the process of development without political empowerment of the poor and powerless, especially women, tribals and dalits will not be effective without attitudinal changes and structural transformations. Finally, as an agency founded on the charisma of the Good News of Jesus, who said, "The Spirit of the Lord is on me, because he has anointed me to preach good news to the poor. He has sent me to proclaim freedom for the prisoners and recovery of sight for the blind, to release the oppressed, to proclaim the year of the Lord's favor." (Luke 4: 18-19)

IGSSS should not lose sight of the aspect that it has also a mission to build capacities of the Church in India in its holistic transformational mission to the poor and the powerless among whom it is rooted.

Gabriel J Gonsalves Former IGSSS Board Member and later Delhi- Based Consultant





My Heartiest Congratulations to IGSSS for its Golden Jubilee. I wish IGSSS the very best to continue to reach the lives of so many people across the country, specially in the remotest places, to make a better world. I believe that IGSSS has been a pioneer in the Youth Development field in partnership with Misereor.

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Indo - Global Social Service Society

The SMILE programme of IGSSS that was set up in the late 80 and early 90's was a revolutionary programme and one of a kind in its time. Pravah was invited by IGSSS in 1996 to run the SMILE programme for the Northern Region. We have continued with this programme ever

since and continue to call it SMILE... in view of our respect and regard for the origins of this outstanding programme that was set up by IGSSS to promote youth leadership and engagement of young people in social action. SMILE not only inspired many many young people to engage effectively with social change but also spawned a large number of similar programmes and organisations across the country that run till today. In a way then, IGSSS and Misereor have contributed to this field most significantly by bringing to the table the need for us to create high impact learning opportunities for young people- if indeed we have to transform society.

As IGSSS celebrates its Golden Jubilee, Pravah and I are proud to be associated with IGSSS and deeply grateful for its contribution to our organisational and personal learning. I also take this opportunity to thank Misereor which has supported IGSSS in youth development initiatives across the country...since support for such interventions is not easy to come by, as few organisations have the clear vision for this critical area of development.

I remember way back in 1995/96 when Shivani Bhardwaj (co founder of Pravah in 1993) who used to run the SMILE programme at IGSSS, met Meenu, Arjun and me (later co founders of Pravah)... when we had just begun to work with youth in schools and colleges to combat communalism after the riots that followed the Babri Masjid Demolition. While most people thought working with youth was hardly a priority, it was her stellar support and IGSSS' offer of a SMILE fellowship to us that really gave us the first and the most significant recognition and encouragement to take on the challenge in this field. IGSSS also opened their doors and allowed us to work in their office ( literally gave us space to help us set up Pravah from within their office when the only resource we had was ourselves).That one table in the SMILE office of IGSSS that we were offered to operate from was the incubation of Pravah as an organisation.

Today both IGSSS and Pravah have come a long way. Pravah's growing years were greatly nourished by IGSSS. Pravah has also in return provided nourishment to IGSSS' work and vision and we hope over the next many years we shall continue to partner and work together to promote youth development and social change.

My love and thanks to all my colleagues over the years in IGSSS and to IGSSS as an institution and also best wishes from Pravah and Pravah partners who are co voyagers in this journey with you.

Ashraf Patel Former IGSSS GB member





Dear Members of the Governing Body & Staff of IGSSS,

It gives me much happiness to learn of the completion of 50 years of IGSSS, more so, because of the privilege of having worked for and directed the Organisation during a crucial period when much change was brought about. The experience was most satisfying and provided many challenges rarely experienced elsewhere in the non-governmental social development sector. I am grateful for having been given the opportunity; my thanks go especially to Mr. Nicholas Macedo, then President of the Society.



IGSSS was a good opportunity to develop cordial, constructive and challenging cooperation during the eight-year tenure (February 1992 through January 2000) as its Executive Director. These eight years were not always easy as it was during this period that the relationship between IGSSS and Misereor underwent crucial changes. Some of the major developments were as follows:

- Completion of the seven hundred odd trusteeship projects thereby paving the way for IGSSS and Misereor entering into a new type of partnership which was also formalized during this tenure with the new memorandum of Understanding (MoU) signed in October 1996.
- Implementation of the regionalisation process of IGSSS as formulated in the Five-Year-Plan.
- Change from the ATMA-Trust and strengthening of the IGSSS General Programme Trust.
- Change in the relationship with Misereor from the previous mode to support for administrative overheads.
- Introduction of new procedures and requirements corresponding with the new mechanisms within IGSSS and the bilateral relationship with Misereor.
- Shaping the development of a new mode of programme cooperation in the field of primary education, vocational training and community based rehabilitation.

It was definitely not easy to deal with external and internal pressures resisting the necessary changes from a trusteeship frame of mind to one of a project partnership and professionalism. However, there were also many opportunities that came IGSSS' way, which provided the much-needed satisfaction. Here a partnership developed, during my tenure at IGSSS, with SKN, the Netherlands, was a significant one. Appreciable programme partnership developed between IGSSS and SKN which facilitated support to hundreds of projects for children in India. This also took place during a difficult period when we initiated the decentralization (regionalization) of IGSSS; a process which was also completed successfully.

New Partnerships were also developed with Austrian resource organisations, DKA, supporting programme funding, and KFO, for women's development. Another Dutch resource organisation, CordAid, was also a new partnership while German AgroAction entered at a latter stage in the tenure.

In all that was achieved, IGSSS was well-served by a set of dedicated, committed and highly motivated staff that took the Organisation to the highest level of professionalism. I would be failing if I did not mention the names of some of them: my predecessor in IGSSS, the late Adi Patel, Dominic D'Souza, a constant support and one well-versed with social development matters, Sonali Bisht, Melville Fernandez, Bibhu Mohanty, Paul Lokho, Dorothy D'Souza and the many colleagues whose names would make a list too long to fit into this communication. A

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# Puts the last 'First'

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significant feather in the cap of IGSSS team members was the fact that apart from being deeply committed to the larger development cause of IGSSS, they were almost totally beyond corruption of any kind.

Significant support and encouragement came from a member of the Governing Body, Dr. George Mathew, who took a keen interest in programme development.

May I wish IGSSS greater success and glory in the years ahead – I certainly feel proud of this achievement of sustaining the Organisation for 50 years. May there be many more Jubilees ahead.

With best wishes and warmest regards,

Joe D'Souza IGSSS' Executive Director (1992-2000)



As an octogenarian who retired from IGSSS more than 25 years ago I share my memories with you. The activities of IGSSS started in 1959 as an unregistered society with the arrival in India of Fr Felix Plattner, a Swiss Jesuit. He took up residence at St.Xavier's on Rajniwas Road, Civil Lines, Delhi. He took a mission of meeting various Bishops in India and motivated them to promote specific projects to alleviate poverty and develop poor people. The projects were presented to MISEREOR for funding.



One of the early funded projects is the airlifting of medical supplies for the relief of Indian Jawans who fought the Chinese intruders from across the Northern Himalayan ranges in 1962. The initiative for this project was from Smt. Indira Gandhi, who was then the Chairperson of Central Citizens Council. In 1967-68 India faced famine conditions as a result of droughts in Maharashtra and Bihar. The aid rendered for relief of the vulnerable societies and groups was massive. The voluntary contributions in funds and human service cannot be easily computed. So also the humble services rendered by the staff and workers of IGSSS. These are a few thoughts on this happy occasion of the Golden Jubilee celebration of IGSSS in its old and new avatars together.

God bless all of us in the long march towards the goal of human development.

My best wishes to you and your colleagues.

Mr P T Abraham Former Deputy Executive Director of IGSSS and one of the first IGSSS staff.



Celebrating

"Lifeline to unreached or excluded group"

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October 12, 2010

Dr. Joseph Sebastian Executive Director Indo-Global Social Service Society 28, Institutional Area, Lodi Road, New Delhi - 110 003

Re: IGSSS Golden Jubilee

Dear Dr. Sebastian:

Catholic Relief Services (CRS) in India would like to congratulate Indo - Global Social Service Society (IGSSS) on its Golden Jubilee with fifty years of service to the poor and marginalized in India. Since 1960, IGSSS has made a profound impact on vulnerable populations throughout India with its many programs focused on livelihoods, governance, human rights, health and disaster relief and rehabilitation. IGSSS has also grown from a small program in 1960 to a major relief and development organization working in 21 states with five regional offices and 15 state and project offices across the country. This exponential growth and years of support to the people of India are highly commendable and a very good reason to celebrate.

CRS, like IGSSS, has also been working in India over 50 years with a common mission and vision to assist the poor and vulnerable. Over the years, CRS and IGSSS often provided complementary support and responses to the needs of the country through close collaboration and communication that resulted in high quality and sustainable programs for people affected by natural disasters, disease, injustice and poverty. It is our hope that CRS and IGSSS will continue to strengthen their partnership and communication over the coming years to have an even greater impact on needs of the country.

CRS wishes IGSSS all the success during its Golden Jubilee celebrations and 50 more years of growth and service to India.

Sincerely,

John Shumlansky Country Representative Catholic Relief Services - India

Catholic Relief Services India Program H 139, DDA Shopping Complex, Zamrudpur, Kailash Colony Extn., New Delhi \_ 110048, INDIA PH: (011) 47674220 H FAX: (011) 47674222 H <u>crsindia@crsindia.org</u>

The Official Overseas Relief and Development Agency of the United States Catholic Conference



### "Development of perceptions of people"

Dear Joseph,

Indo-Global Social Service Society (IGSSS) and Action for Food Production (AFPRO) were established during the same time zones in a gap of 6-7 years. IGSSS played a major role in the formation of AFPRO, being one of the founding agencies envisioning the need of a socio-technical support agency providing strategic technical services in social work for rural development. AFPRO and IGSSS continue this foundational co-operation through

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institutional membership in each other's Governing Body, and share solidarity with each other on issues regarding improved access of marginal communities to resources and opportunities.

AFPRO extends best wishes to IGSSS on its Golden Jubilee and success in all the activities planned to commemorate the occasion. IGSSS' contribution to social upliftment and improvement of livelihoods of marginalized communities needs to be noted both in terms of the value addition in terms of quality of life of lesser privileged but also as a solution set of best practices that can be adopted into a knowledge system for all those planning development interventions.

AFPRO recently organized an event to discuss the role of partnerships and challenges in achieving water and food security in India in the era of climate change. One of the speakers emphasized that "India has the necessary resources whether they be financial, human, physical, intellectual or institutional", to achieve water and food security for all its marginalized communities. It was further stressed that there was need for adoption of a partnership mode "with diverse public, private and civil society actors coming together effectively pooling resources, expertise, competencies and strengths". The speaker finally said that the time has come to accelerate work on successful time-tested strategies by consolidating the extensive work that has been undertaken on these issues over the past few decades, focusing on innovative and context specific solutions.

Two recent experiences of IGSSS and AFPRO working together at the field level have demonstrated the potential for above mentioned synergy. Combining institutional strengths to empower the Dalit community of two villages in Beed District, Maharashtra, dependant on degraded common property resources for agriculture, AFPRO provided socio-technical support for soil and water conservation while IGSSS tied up subsequently with the local NGO to strengthen the community's efforts for gaining legal title to the land. In Dhemaji and Lakhimpur Districts in Assam, IGSSS and AFPRO joined hands in ensuring drinking water quality for 20 villages.

IGSSS' role is already cut-out for the future. India continues to face challenges of poverty as well as livelihoods among the greater part of its population. Food and nutrition insecurity persist at the micro levels, among marginalized sections and those inhabiting remote inaccessible locations. Civil society, NGOs or non-profit sector have a lot of work to do in proactive partnership with the government, its agencies as well as private sector. Till date the work of NGOs has revolved around provoking voluntary social, environmental and poverty concerns. Now, having achieved the goal of increased cognizance amongst the government, private sector and public at large on these issues, it is time NGOs work with these agencies through firm policy advocacy, capacity building and outreach support.

D.K. Manavalan Executive Director AFPRO


# "IGSSS is like a home for the community woman - it gives knowledge to grow in their life and support for their empowerment"

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Dear Joseph,

Special Greetings to you and your colleagues on this occasion when you are celebrating the Golden Jubilee of Indo-Global Social Service Society (IGSSS). I have vivid memories about IGSSS spanning over a period of more than three decades. IGSSS has always been enjoying an iconic status among the development professionals/institutions in India as a home-grown, secular funding agency instrumental in pioneering and innovating a number



of simple but effective concepts and products that are even relevant in today's development context. 'SMILE' is one among them which you're cherishing even today!

I still remember that young evening in the mid 1980's when the present building was inaugurated which had dwarfed the rest of the buildings in the vicinity, and was surrounded by a thorny bush forest. Hearty congratulations to the then Executive Director, Mr Santiago, on this occasion for his design, development and delivery which was unique at a time when the development concept was in its infancy, for he had his foresight on the shape of things to emerge in the future.

IGSSS has lived upto the expectations of those it had committed to serve from those days and till date in spite of the various challenges it has faced which are essential in the growth chart of an institution or an individual. I am happy to note it has withstood these winds of change, as they blew, howsoever hard at times, with courage and conviction. I salute all those stalwarts like Peter, Williams, Sally, John and Antony to name a few and others who were and are with IGSSS and whose resoluteness made IGSSS what it is today.

Matters do not end here. When I joined FVTRS in 2005, I came to know that IGSSS has been the legal holder of FVTRS since its inception till 2004 for more than a decade. It was IGSSS that fostered and nurtured FVTRS in its infancy, as it did for other developments projects as well. This meant, IGSSS was not only meant for the downtrodden directly but also for developing institutions that catered to a wide spectrum of needs that addressed the underprivileged.

As I sign off now, my fond memories on IGSSS for some time will be as Indo-Golden Social Service Society. I am sure you're capable of restoring IGSSS to its past glory and climbing to new heights. Wish the President, Board members, you and your colleagues all the best in this time of celebration.

Sincerely yours, Albert Joseph Executive Director FVTRS



# "Participatory approach with partner NGOs"

Dear Dr. Joseph,

In the aftermath of colonisation, social service and human development have been burning issues over the last five decades. The founders of IGSSS must be congratulated for discerning correctly the signs of the time and starting a professional independent Social Service Society to cater to the casualties of capitalism in the context of the emerging new democracy in India. The fact that IGSSS has grown from strength to strength in the last five decades proves

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that it was alert to the paradigm shift happening in the whole gamut of social work and development activities and thus adapted itself to the new demanding situation.

IGSSS has not only contributed to the emergence of a number of good NGOs who specialise in various fields to tackle the issue of poverty but has also nurtured the growth of many NGOs from inception to maturity. NEG-FIRE, when it originally started as NEG, was provided the legal umbrella so that it could grow into a mature organisation without being bogged down by routine issues of administration and accounting. This facilitated NEG's growth into an independent NEG-FIRE. We are grateful to IGSSS for its support in the initial years.

The challenge of development is to change the mentality of the poor who think that they are "nobody" through a process of empowerment so that the poor can change their attitude and feel that they are "somebody" who can be catalysts in changing their own lives and be in solidarity with the other poor to develop a new vision of a society that is based on justice where all enjoy equal opportunities. As IGSSS is imbued with this vision of development, it is guaranteed a bright future. I wish and pray that God may further strengthen IGSSS to continue its noble work for many more years to come.

Fr. Raymond Ambroise Chairperson, NEG-FIRE.



From its early days in 1960s of IGSSS Office at New Delhi there has developed a close relationship between the two institutions, namely, Indian Social Institute (ISI) and Indo German Social Service Society (IGSSS - so called until 2004).

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These developed in such relationship as sister-concerns because of these two institutions had more or less the same vision and mission with the same objectives in their undertaking for more or less the same target groups. In 1962 IGSSS funded the Extension Services of ISI to a great extent. Fr. Bacher S.J was residing at ISI Jesuit Community Residence while functioning as the Representative of MISEREOR at IGSSS in India Office, New Delhi.

Mr. Santiago, as an Assistant Extension Officer at ISI was associated with IGSSS and in 1967 became the Board Member of IGSSS. In 1969 he was appointed the Vice-President of IGSSS and in 1972 he bacame the first Executive Director of IGSSS after resigning from services at ISI. Since then there were continuous collaboration in each others activities and programmes.

There have been mutual sharing of infrastructural facilities and personnel on various occasions, thus enriching mutually in institutional growth. Expertise, machineries and services exchanged mutually as and when needed. More concretely from 2000 till 2005 the funds have been given by IGSSS to support the major and minor projects of ISI to the tune of about fifteen lakhs.

We are happy to narrate some of these areas of collaboration and cooperation with IGSSS and are very grateful for this sharing of concerns, means and measures.

On the occasion of Golden Jubilee of IGSSS we extend our Hearty Congratulations on its Golden Years of Service to the citizens of India in general, and the marginalized sections of people in particular.

Dr. Christopher Lakra Executive Director Indian Social Institute





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# **IGSSS' Profile (1960-2010)**

# "Unity in Diversity – IGSSS Describes India Very Well "

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# The Beginning (1960-64)

**1959:** The Catholic Bishops of the then West Germany launched their MISEREOR campaign against Hunger and Disease in the World. The goal was to express the active solidarity of German Catholics with the poor population of the Third World for the latter's relief from poverty and for advancement towards integral human development. Fr Felix A Plattner SJ from Switzerland was deputed to India as the Special Representative of B H MISEREOR e. V (MISEREOR).

**May 09, 1961:** The Indo-German Social Service Society (IGSSS) was registered under the Societies Registration Act XXI of 1860. IGSSS' aims were to assist and promote projects and programmes for the socio-economic development of the weaker sections of people in India. The major objective of IGSSS was to function as the Trustee, in India, of MISEREOR.

The scope of the aims, objects and activities of IGSSS were governed and bound by the Memorandum of Association and Rules and Regulations of the Registered Society which were formulated jointly by MISEREOR and IGSSS. The Bye-laws and Rules of Procedure for the Management of the Affairs of the Society were formulated by IGSSS' Governing Body. Legally, IGSSS was constituted as a secular NGO at the national level with the members of its Governing Body and General Body drawn from bishops, priests, sisters and lay people. The appointment of the President and the Vice-President was approved by MISEREOR. In this partnership, the role of the Resident Representative, appointed by MISEREOR, who worked in close collaboration with IGSSS was that of an organic link of liaison and togetherness.

**1961-64:** IGSSS acted more or less exclusively as a financial agent of MISEREOR by receiving funds and disbursing them according to the directions given by MISEREOR. The agreements regarding project implementation were executed directly between MISEREOR and the project holders.

**1962:** IGSSS started to administer a small fund called the Small Projects Emergency and Discretionary Grants Fund. MISEREOR granted a sum of ₹ 50,000 for small projects and emergency grants that aimed to help victims of calamities like floods, droughts, fire etc.

### Second Stage of Growth (1965-1974)

**1965:** The procedure of disbursement of funds and the role of IGSSS changed greatly when MISEREOR made grants and IGSSS issued Letters of Offer to respective project holders for the acceptance of the terms and conditions of the aid sanctioned by MISEREOR. IGSSS became the *de jure* donor of the grants sanctioned for projects in India.

**1965-1972:** IGSSS was also entrusted with the decision making on administering the Small Projects and Emergency Grants Fund, the Scholarship Fund, the Personal and Medical Aid Fund, and the Agricultural Fund.

**1966:** The Scholarship programme started with the generous assistance of MISEREOR and Zentralstelle fur Entwicklungshilfe e.V. (Zentralstelle). The Personal and Medical Aid Programme was also started in this year.



# "A Good Work Culture, a Warm and Amiable Environment, a Healthy Work Life"

**1968:** The Indo-German bilateral agreement was signed in New Delhi on July 24, 1968. MISEREOR, through BEGECA, was an approved donor organization and IGSSS an approved recipient agency. Article II of the agreement allowed duty-free import of "food grains and other food stuffs, medicines, multi-vitamin tablets, hospital equipment and supplies included vehicles fitted as ambulance and/or mobile dispensaries, agricultural implements and such other donated goods and articles for purpose of relief and rehabilitation."

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The staff of the mobile dispensary administering medical aid to poor children at Karaikal Pondicheri

**1969:** The Agricultural Fund was created with funds from the sale proceeds of bulk fertiliser consignments donated by MISEREOR.

**1972:** IGSSS and MISEREOR started a process to make IGSSS more autonomous and responsible as an Indian Partner.

**1973:** IGSSS' constitution was significantly changed and it entrusted the supreme management of IGSSS affairs to the Governing Board. The Resident Representative became a friend, philosopher and guide on IGSSS' administrative matters and an equal partner with the Governing Board in matters relating to the appointment of the Members of the Society and to the safeguards needed to ensure the objectives of the aid sanctioned. Fr J B Thiel SJ assumed office on 19th June.

To decentralise the onus of identifying and helping individual beneficiaries, IGSSS started the Lumpsum Scholarship Programme. Funds were provided to training institutions conducting medium level, employment - oriented training courses.

Entraide et Fraternite, Brussels, a Belgian Charitable Organisation which had been assisting charitable projects of the development nature in India commenced financing a few charitable and productive loan projects in India through IGSSS.

**1974:** IGSSS published a 12 page quarterly development news bulletin titled "The Great Concern". A new set of Service Conditions became effective from January 01, 1974.



IGSSS' contribution towards the Prime Minister's National Relief Fund, handed over by Mrs. M. Chandrasekhar M.P., Vice-President of the Society to Prime Minister Indira Gandhi

#### Increase in IGSSS' Role and Responsibilities (1975)

IGSSS submitted an application to the Ministry of Commerce and Foreign Trade for a license to arrange, on behalf of projects, the purchase of equipment and machinery at export price, under the "Deemed Export Scheme", which was considerably less than the local price.

IGSSS supplemented the government's efforts in the relief and rehabilitation of those affected by flood, drought and fire. MISEREOR sanctioned ₹ 40.68 lakhs towards relief and rehabilitation measures for the affected communities in Patna, Orissa, Tezpur, Mananthavady and Ajmer.



### "A True Democracy"

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#### **Intensified Responsibilities (1976)**



The Hon'ble Vice-President of India, Shri B.D. Jatti, inaugurating the Vocational Training-cum-Production Centre for girls at Punjabi Bagh, New Delhi. (Seated L. to R.) Fr. J. B. Thiel, S.J., Swami Chidananda, Mrs. K. L. Rao, Archbishop Angelo Fernandes, Gen. P.O. Dunn and Mr. S. Santiago

This was a year of intensified responsibilities particularly in the context of the Foreign Contributions (Regulation) Act 1976 and the Rules made thereunder. The submission of accounts and reports to the Central Government added a new dimension to the scope and quantum of IGSSS' work.

The Great Concern for Development – Fifteen-Year Commemorative Brochure 1960-1975 was published. For many project holders as well as persons engaged in development work this document was an eyeopener on the scope and magnitude of MISEREOR's aid programme and IGSSS' capacities and the collaboration between both organisations.

After a year-long study and review of IGSSS' Constitution by the Budget and Personnel Committee and the Governing Body, the General Body proposed amendments to the Rules and Regulations relating particularly to the membership of the Governing Body, the appointment of the President and the Vice-President.

The Guidelines of Collaboration between IGSSS and MISEREOR were renewed for another term of three years from October 29, 1976 to October 28, 1979.

In a move to internalise its responsibilities, for the first time, IGSSS started internal audit from the beginning of the year under review.

#### **Development Take Off (1977)**

This year saw an increase in the number and amount of project assistance that was nearly double as compared to that of the previous year. IGSSS had greater responsibilities in allocation of funds by MISEREOR with particular reference to the Killer Cyclone Tragedy in Andhra Pradesh, Tamil Nadu and Kerala. A massive programme of Natural Family Planning was undertaken by the Church and IGSSS was brought into direct association with this programme. The project field visits and follow up carried out by IGSSS staff were further intensified.



Visit of officials of Misereor to IGSSS-February 1977



# "Opportunity to Work with Freedom and With Freedom to Speak"

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Suitable amendments were made to the Constitution of the organisation and the Guidelines of Collaboration between MISEREOR and IGSSS. All the members of the General Body were *ipso facto* members of the Governing Body.

The limit of sanction for Small Projects and Emergency Grants Fund was raised from ₹ 12,000 to ₹ 25,000 per project. A grant of ₹ 1,18,75,000 for Natural Family Planning Programme was placed at the disposal of IGSSS by MISEREOR/Zentralstelle.

#### **Intensified Rural Reconstruction (1978)**

The largest percentage of the projects and programmes assisted and the amount of aid sanctioned went to rural reconstruction and rural development.

During the year, IGSSS added two more departments – Building Counselling and Project Service Department – one for counseling and evaluation of building measures and the other for extending the society's services, to the project holders, in purchases and supplies at economical and discounted prices under the new scheme of the Government of India, namely, "Deemed Export Scheme."

A plot was allotted to IGSSS by the Government of India at Lodhi Road Institutional Area. The building plans were approved by the Municipal Corporation of Delhi in February 1979.

#### Break-through in Development, Motivational and Organisational Activities (1979)

IGSSS made significant efforts to assist as many Dioceses and other Church-related and secular agencies in India as possible to revive inactive development structures and establish new ones through people-based development motivational and organisational programmes. About 35 Dioceses and 15 other regional and national level agencies were technically and financially assisted by IGSSS in the field of development organisation. In the spirit and thrust of the National Adult Education Programme of the Government of India, launched on October 2, 1978, IGSSS formulated its own model of short-term development motivation and leadership training programmes (DMLTP) and assisted 11 Dioceses and other voluntary agencies to initiate development motivation programmes in 1979.



Mr. P. Gasper, Project Field Officer, IGSSS, holding a session at a Motivation Seminar, Kumbakonam, Tamil Nadu

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# "Great Team Spirit With Supportive and Cooperative Staff!"

The year also saw a significant rise in project funding. Substantial assistance was extended by IGSSS to a large number of Church-related and other voluntary agencies in their work for the thousands affected by floods, cyclones and droughts.

On April 7, 1979, the Central Government granted IGSSS exemption under Section 10 (23)C (iv) for the assessment years 1976-77, 1977-78 and 1978-79.

During the year the country was hit by two big natural calamities. While the Central and North Indian regions were severally affected by drought, coastal Andhra Pradesh and Tamil Nadu were again hit by cyclone and heavy floods. MISEREOR and Zentralstelle sanctioned approximately ₹ 52,62,400 for development programmes, in the drought affected areas, assisting 12 diocese in six states. For the cyclonic floods of May 1979 in coastal Andhra Pradesh (Nellore, Vijayawada and Guntur), MISEREOR sanctioned ₹ 8,00,000/-. For the affected areas in coastal Tami Nadu, MISEREOR sanctioned ₹ 4,00,000/- for reconstruction and rehabilitation. Another calamity registered in this year was the flash floods in Morvi, Rajkot, Gujarat due to the bursting of the Machu Dam. Immediate assistance was given to Rajkot Diocese for both relief and rehabilitation.



Communication disrupted by the fury of the cyclone

#### **Close Collaboration (1980)**

An official and organic link was established between the Catholic Bishops' Conference of India (CBCI) and IGSSS. The dialogue that was initiated between the two Catholic Bishops' Conference of West Germany and India and the discussions that took place between MISEREOR and IGSSS came to a fruitful conclusion with the CBCI nominating their representative, Fr P Remigius, ad interim to IGSSS in September 1980. This representative had similar rights as those of the Resident Representative, specifically in the matter of appointment of Members of the Society and attending the meetings of IGSSS' General Body and Governing Body.

The year was also one of intense development thrust with the amount of project assistance placed at the disposal of the Society registered an all-time high.



Fr. P. Remigius, Secretary, CBCI Commission for Justice, Peace & Development and Deputy Executive Director, Caritas India was appointed Representative a.i of CBCI to IGSSS

After seven years of service with distinction, Fr J B Thiel SJ laid down his office, which he assumed on 19th June 1973, as Resident Representative of MISEREOR. Fr (Dr) Norbert Klaes, Professor of Theology, Paderborn University, West Germany was appointed as Resident Representative 'ad-interim' MISEREOR.



# "The Rights-based Approach that Leads to the Upliftment of the Poor"

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To establish the link between CBCI, IGSSS and MISEREOR suitable constitutional provisions were incorporated into the Rules and Regulations of IGSSS and the Guidelines of Collaboration between MISEREOR and IGSSS. The respective constitutional amendments were filed with the Registrar of Societies, Delhi Administration.

Mr Schmitt Degenhardt, President of MISEREOR, un-veiled the commemorative plaque, in March, to inaugurate IGSSS' new premises. On 29th March, 1980 the IGSSS building was blessed by His Grace, the Archbishop of Delhi, Most Rev Angelo Fernandes DD. A publication entitled "Twenty Years of Development Service 1960-79" was brought out on this occasion.



After the blessing of the IGSSS office premises and unveiling of the commemorative plaque

Prof (Dr) Hermann Avenarius and Dr K Schmitt, of the International Institute for Development Studies, Frankfurt conducted an evaluation study on IGSSS' Small Projects. They visited IGSSS in May 1980 and prepared case studies covering 161 projects, conducted on-the-spot studies of 34 projects and discussed the modalities governing the administration of the fund. The evaluation brought to focus the validity of the programme and the need to continue the same in the cause of development.

#### Year of Review and Evaluation (1981)

The Rules and Regulations of the Registered Constitution of IGSSS and the Guidelines of Collaboration were reviewed and amended. The Administrative Bye-laws for the conduct of the Affairs of IGSSS were reviewed and amended at the end of 1980 and came into force w.e.f. 1.1.1981.

IGSSS evaluated two of its important programmes, namely, the Natural Family Planning Programme and the Development Motivation and Community Development Leadership Training Programme.



Consultation of the NFP Advisory Committee of IGSSS in progress at New Delhi

The Guidelines of Collaboration between MISEREOR and IGSSS were amended and duly signed by the Presidents of the two organisations and came into force w.e.f. October 31 for another period of three years.

Fr Miguel Angel Urrutia, SJ was appointed as the Resident Representative of MISEREOR in place of Fr (Dr) Norbert Klaes.

# "We Share Happiness in Life with Others"

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The survey on loan projects was completed in this year. This survey examined some important aspects of the implementation of loan financed projects for the period 1960-1978. Two types of loan financed projects were identified – one where loans were extended directly to the project holders by the donors, and the other, where the loans were extended through some commercial banks to the project holders.

#### Significant Prioritisation of IGSSS' Development Thrust (1982)

IGSSS' Governing Body made a review of its priorities and presented guidelines regarding its new development thrusts the axis of which was human resources development. The Projects Committee studied model projects of integrated rural development and diversified vocational training in schools and directed the staff towards the new focus of human development promotion.

The Development Motivation and Community Development Leadership Training Programme Advisory Committee finalised the criteria for implementation of development education of people by dioceses and secular voluntary agencies to ensure human resources development.

A village leader addressing farmers in a village in Vivi Seema, Andhra Pradesh

The All India Documentation and Evaluation Report (AIDER) of NFP and the Survey Report on Loan Projects were printed.

### A Year of New Thrusts (1983)



Members of the IGSSS Staff at the conclusion of the Annual All Staff Orientation Meeting, New Delhi

The Governing Body's priority on human resource development in the previous year and the guidelines emphasising service orientation and resource development resulted in an introspection process during 1983. An organisation and methods study was initiated and Xavier Institute of Management, Mumbai was assigned this task.

Mr Santiago who had been the Executive Director of IGSSS for over 11 years resigned from his post. He accepted an assignment from MISEREOR/Zentralstelle/AGEH, West Germany as Consultant in Human Development Promotion in Asia.



# "IGSSS has the Honesty to Learn from Mistakes"

Review of the emoluments structure was done and it was structured in favour of the lower paid categories, thus reducing the gap between the highest paid and lowest paid personnel and also giving benefits to all.

#### **Concretising the New Thrusts in Human Development (1984)**

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The Governing Body appointed two Committees in order to plan and formulate specific programmes for the consideration of MISEREOR and for implementation by grassroot organisations, towards human development. These programmes mobilised local resources and included funds available under Government schemes and the financial institutions including banks.

The National Small Projects Programme Fund financed people-based self-help development measures of a long term nature for the poor and needy and the backward communities like scheduled castes, slum dwellers and the handicapped. Projects in food production, health education and health care, vocational training, employment creation,



Tomorrow... if well taught... he will be teaching others- A village adult learning the 3 R's in the Adult Education Programme of the Diocese of Behrampur, Orissa

rural development, small industry, conscientisation programmes for community development and planning and coordination of developmental activities were also included under this programme.



The secretaries of the workshop presenting their reports to the plenary assembly of the Diocesan Seminar at Vellore, North Arcot, Tamil Nadu

Qualitative improvements in the collaboration between MISEREOR and IGSSS were incorporated in a set of guidelines. These guidelines highlighted the special partnership IGSSS shared with MISEREOR for India. This partnership role included an annual consultation with the Governing Body on MISEREOR's general funding policy towards India and a consultation on new approaches and new areas in human development work. The emphasis was on promoting greater developmental action, over wider sectors and bringing in additional areas of responsibility for IGSSS.

Maj Gen S C Barbosa SM., was appointed as the Executive Director of IGSSS w.e.f. September 03, 1984.

Staff refresher and orientation courses were held to improve and update the information and motivational levels to ensure better services. The Organisation and Methods Study undertaken by Fr J M Filella SJ of the Xavier Institute of Management was completed. On the basis of the study various steps were taken to streamline the day to day working of the organisation.

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# "Working in IGSSS is an Experience of an Uncrowned King"

# Streamlining the Organisation Structure (1985)

The Projects Administration Department was merged with the Projects Planning Department. All project aspects e.g. prefunding analysis, and post funding evaluation were now done by the Projects department. Management and monitoring of all financial aspects of various projects was done by the Finance and Accounts Department.

This was the year of organisational introspection and considerable re-thinking regarding the functioning of IGSSS, both internally and externally and its approach to social development activity in India. And so a 'Self Audit' of IGSSS was proposed to be undertaken. IGSSS evaluated its strengths and weaknesses and tried to improve its effectiveness. This new "development orientation" helped IGSSS in getting closer to the poor and in helping project holders to make their projects more successful. Great Emphasis was placed on correct management practices, computerisation and professional training of the staff in this year. The organisation prioritised the promotion of projects in the sectors of credit unions and cooperatives, community health and legal aid to the poor.

IGSSS' in-house journal— "The Great Concern" — was revitalised to meet broader needs by initiating a dialogue among the voluntary development initiatives and building informal linkages among themselves.

Student Mobilisation Initiatives for Learning through Exposure (SMILE) was started from 1985, to motivate young, qualified students towards voluntary social development action, by giving them an exposure to the problems and needs of rural areas and the efforts to tackle these.

### **IGSSS' Silver Jubilee (1986)**



National level consultation in progress

During the Silver Jubilee Year the highlight was a search for a Vision for the Future. An in-house organisational analysis was conducted in June 1986 to critically analyse IGSSS' performance and suggest measures to improve functional activities. Emphasis continued to be placed on the professional training of staff. Organisational restructuring resulted in clear accountabilities of respective departments. Streamlining of the work flow, with delegation of requisite authority to Department Managers resulted in better coordination and team work.

A two-day national level consultation workshop on 11<sup>th</sup> and 12<sup>th</sup> November, 1986 was held in Delhi. Nearly 90 participants from noted voluntary groups, DMLTP implementers, DMLTP trainers and other secular, as well as Church related development workers and academicians, and representatives from MISEREOR and BEGECA contributed their ideas, suggestions and constructive criticism to this workshop. Such an initiative and participatory process set a trend for IGSSS' working more closely with the people in the field.



# "A Friendly Organisation which Supports Development Aspirations"

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The Indo-German Pilot Project that was started in December 1985, was an action research programme that aimed at improving access of the rural poor to the formal credit system. The first phase involved analysis of successful credit interventions of 15 programmes (self-help groups or voluntary organisations) and their case study documentation. The knowledge and experience gained was used as an input in designing the action plan for future credit interventions.

### Vision for the Future (1987)

As a result of the evaluation of DMLTP and the National Consultation conducted in 1987, empowerment of the powerless was accepted as the main thrust of IGSSS. The name DMLTP was modified to 'Awareness Training and Motivation for Action (ATMA).' It was decided to make self-determination of the poor as outlined by ATMA the basis for all future programmes of IGSSS. The organisation worked to strengthen itself by supporting full time Consultants, who would locate, network and develop ATMA type projects and recommend them to IGSSS for support. The Governing Body approved a reorganised, decentralised structure where tasks and responsibilities in the field were clearly defined on a geographical basis for all field staff effective January 1988.

# **Restructuring of IGSSS (1988-89)**

The organisation needed to be more closely linked to the projects, so as to have first-hand knowledge of the field situation, resulting in a more effective and viable co-operation. Thus the strength of the IGSSS staff was minimised at the Head Office level and maximised at the field level. From experience, it was found that training programmes were most effective when conducted in field situations rather than centralised situations and IGSSS adopted this system by the end of 1988.

In conjunction with the German Justice and Peace Commission, MISEREOR and ISI, IGSSS set up an exposure dialogue programme for 25 German participants who represented the Church, administration, trade unions, industries, journalists, etc. After a briefing, they were divided into five groups and each group spent four days in separate grassroot projects. At the debriefing four priority areas were recognised:

- Environment
- Women's issues
- Unorganised sector
- Mechanisation
  - Based on this, it was decided to lay special emphasis on the environment in 1989.

#### "Youth brigade with a commitment"

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New initiatives were taken to expand the horizons of SMILE and to promote such endeavours in other parts of the country. Four SMILE Regional Centres at Vishakhapatnam, Bangalore, Bombay and Ahmedabad were identified.



#### **Restructuring Continued (1989-90)**

SMILErs at a workshop

The process of restructuring was carried further, with more responsibilities being given to the field staff, accompanied by adequate training inputs and support.

As a result of the Education Programme Policy Consultation held in December 1988, a National Education Group was formed under the convenership of IGSSS to translate the policy into programme support. NEG held its first meeting on 21st March 1990 and this was attended by the members of the Group and the Director and India Project Officer of MISEREOR. A working system was evolved at this meeting.

In a joint effort with the German NGO Andheri Hilfe, thirteen other German NGOs and the European Community, IGSSS coordinated the printing and distribution of an environmental calendar on the theme "You and the Forest."

#### Road to Independence (1990-91)

The Trusteeship function hitherto being carried out on behalf of MISEREOR was discontinued with effect from July 01, 1990 and IGSSS began to handle only those programmes which fell within its ambit for decision making or coordination. This also necessitated a review in IGSSS' structure. The review resulted in the mooting of a stronger second line of leadership, and revision of Service Conditions to provide a long term perspective.

Work was started on the preparation of a Five Year Plan, which would review the probable scenarios in India over the next few years, and chalk out a planned response mechanism. The role and functioning of the Consultants was reviewed, and, on the basis of dialogue means to optimise and monitor their functioning worked upon. The computerisation of IGSSS was also reviewed during the year and technological decisions were taken to optimise information availability.

IGSSS jointly intervened with Caritas India and Catholic Relief Services in the rehabilitation of cyclone victims of the 1990 Andhra Pradesh Cyclone.

In October 1990, a three-day dialogue was held in Bangalore to evaluate IGSSS' scholarship programme. One of the major recommendations of the dialogue was to make the IGSSS scholarship programme more relevant to the



# "IGSSS has brought Change in a Real Way by Empowering People"

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manpower requirements of NGOs/Voluntary Groups operating at the grass root level. MISEREOR, thus, decided to change the individual scholarship programme into a sponsored scholarship programme thereby doing away completely with the loan factor of scholarship assistance and replacing it with sponsorship according to which trainees would refund the scholarship assistance in terms of their service to the sponsoring NGOs/Organisations.

#### **Decentralised Operation (1991-92)**

The Five Year Plan envisaged decentralised operation. Five Regional Offices were proposed with a view to regionalise and decentralise functions and make IGSSS more relevant and meaningful.



Children affected by the Uttarkashi earthquake

In an immediate response to the Uttarkashi earthquake IGSSS sent teams to assess the situation, mobilise and channelise relief material and get operationally involved in the construction of temporary shelters. As a first response to the earthquake of 20 October 1991, a 10-member team of volunteers from national-level NGOs made an independent assessment of the situation in Uttarkashi and Tehri Garhwal Districts. Volunteers and IGSSS staff members with the experience of trekking mountain regions were mobilised to cover high altitude areas, which were the worst affected. IGSSS helped in the construction of semi-permanent shelters and was able to help in the rehabilitation of victims.

#### Move towards a Programme Approach (1992-93)

IGSSS' Five Year Plan helped bring the focus on a programme approach and then further to a process approach, where the problem situation in a geographical area or a larger issue, would be seen in a systems perspective and people's involvement viewed as a process. Decentralisation of IGSSS functioning was to be made operational during a five-year period (effective April 1992). Five regions were to be established: North, South, West, East and Northeast. While the Northern Region was already in operation in Delhi, the Western Region was established at Pune in August 1992.

The three region-based consultancies which were initiated in 1987-89 were renamed as Resource Centres: Northern Region under Delhi, Western under Ahmedabad and Southern under Mangalore. The Delhi based Resource Centre was engaged in the process for social change in North India. The Ahmedabad based Resource Centre incorporated training, organising of development consultancy, networking and institution building in their activities and the Mangalore based Resource Centre was occupied mainly in training and evaluation.

The Development and Training (D&T) Department was initiated during the year to identify the training and development requirements of both IGSSS staff and the personnel of voluntary organisations.



# *"IGSSS has a Feeling of Love and Cure Within"*

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### Implementation of Decentralisation (1993-94)

The Northern, Western and Southern Regions became operational, with the East to follow shortly. The Headquarters were to provide a link between funding agencies, the Governing Body and the Regions. Policy formulation and overall functioning, mobilisation and allocation of funds, budgeting and administrative support though on a participatory basis, were to be executed centrally. A gradual change and reorientation from the project approach to a programme approach was initiated with focus on development issues specific to a region. Disaster relief and rehabilitation and training of staff and of voluntary personnel continued at the national level. The proximity to issues, geographic areas and groups made IGSSS' support more relevant and meaningful. Decision making on projects was transferred to Regional Project Committees, which were expected to gradually include persons from the respective regions; more time was committed, resulting in the emergence of a more holistic regional perspective.

Gradually, the perspective of the NSP and ATMA Projects Funds revealed greater similarity, as social awareness and organisation of people became a precondition for IGSSS support. A review was therefore initiated for the merger of the two Funds.

The SMILE Programme was operated from five centres and hosted respectively by IGSSS in Delhi, YUVA in Pune, Laya in Visakhapatnam, Samvada in Bangalore and Janvikas in Ahmedabad. Each centre operated autonomously with commonly understood parameters.

Planning was initiated to bring all programme functions to the Programmes Department with the others playing supportive roles; to shift the Indo German Agreement and Deemed Export Scheme gradually to the Administration Cell along with the general administration; shift the personnel to the D&T as a human resources development function; and decentralise the Delhi SMILE Programme. All these were in line with the overall vision of a decentralised functioning of IGSSS.

The IGSSS-MISEREOR Day was celebrated on 24 February 1994 for the first time. Dr Anil Aggrawal of the Centre for Science and Environment delivered a lecture on "Environmental Issues for India: A Case for People's Participation" as part of the celebration.

### **Regionalisation (1994-95)**

IGSSS made gradual progress in the process of regionalisation which began in late 1992-93. The Eastern Region Office was set up in April 1994.

National Small Projects was gradually used with the ATMA perspective. It was proposed to revive the Fund as a Development Support Fund with a wider perspective.



# "It is a Learning Organisation"

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The Northern Region continued to move gradually from a short-term projects to a long-term programme perspective. The Western Region consolidated its efforts to identify and link up with credible organisations and resource agencies on the identified issues specifically focusing on dalits, tribals and women. Conceptual clarity on issues was brought in and IGSSS made a shift to issue-based, process-type projects. Efforts were made to offer Fellowships in the North East.



The IGSSS - MISEREOR Day

The Natural Family Planning Programme Fund was no longer be administered by IGSSS. Benefits under Deemed Export Scheme were withdrawn by the Government, effective October 01, 1994. However, efforts were initiated to persuade the Government to restore the scheme benefits for charitable purposes.

The IGSSS-MISEREOR DAY was commemorated on February 24, 1995 by a Lecture on "Role of NGOs in Development" by Dr Raja Chelliah, a distinguished economist.

The Governing Body, at its meeting of April 29, 1994 approved the formation of the Regional Project Committees (RPCs) at each Regional Office level. The RPCs were delegated the authority by the Governing Body to screen projects at the Regional level. The Scholarship Programme was gradually decentralised to the Regional Offices.

A review was proposed to look into various aspects of the NEG including the roles of IGSSS, MISEREOR and the NEG Secretariat. This was completed in the first half of 1995-96 and apart from other aspects, helped IGSSS to decide on a change in involvement with NEG and other specialised Forums proposed to be set up by MISEREOR.

### **Consolidation of Regionalisation (1995-96)**

IGSSS' four Regional Offices were fully operational. Relationships were strengthened and initiatives were taken in promoting networks of local NGOs around issues of mutual concern streamlining of operations continued and the period witnessed the formulation of a three-year (1996-99) Perspective Plan.

As regionalisation progressed and major issues, areas and credible organizations were gradually identified, IGSSS' knowledge and information also began to grow. This knowledge and information base was shared with partners, resource persons and experts through Regional Consultations.

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# "Gives Opportunity to Enhance Knowledge and Skills and Space to Grow"

#### Transition Process (1996-97)



IGSSS envisaged its work in five regions of India

This was a year of progress, consolidation and learning. Most importantly, IGSSS gained confidence in the direction taken and in its ability to accomplish tasks set. The approach and perspective, as outlined in the 3-Year Perspective Plan (which came into operation in this year), were shared with partner organisations through various forms of interactions e.g. group meetings, workshops etc.

Efforts were made to bring partner organisations to a common platform based on common concerns in all Regions. Processes shaping the non-funding support role of IGSSS were strengthened. Identification of long-term partners was carried out to achieve

tangible long-term impact. As a result, the planning systems within IGSSS were further developed. As envisaged, the RPCs were revitalised and were constituted in the Eastern, Western and Southern Regions.

In the context of a changeover from a project to the programme approach, the process of partner selection based on a shared perspective was initiated. The criterion involved for selection included presence of grassroots level groups of a functional nature working on the principles of self-reliance, transparency, accountability and partnership spirit.

The year witnessed a preparatory planning phase for the transition from project to programme approach with systematization of strategies, review mechanisms, approach analysis and monitoring systems. The need was felt for flexibility in programme execution, low cost programme activities, internal assessment and review of work and quality control at regular intervals and developing a scientific mindset to improve upon Action Plans in the context of the programme approach.

A full-time Executive Secretary for NEG was appointed w.e.f. 15.04.1996. In October 1996, the NEG Secretariat moved from Calcutta to the IGSSS Office in New Delhi and subsequently to rented premises in January 1997. In February 1997, two secretaries and a support staff were appointed on a temporary basis. A new NEG structure emerged with more emphasis on Zones. Zonal structures were gradually strengthened through the formation of Zonal Committees that developed criteria for promotional work and the type, volume, etc., of the projects to be supported which could facilitate the screening of proposals.

#### **Development Support (1997-98)**

The year witnessed a significant number of development support activities apart from the usual projects and programmes. Capacity building workshops, training programmes, networking and meetings for mutual sharing and issue-based meetings and workshops were organised for the partner organisations across the Regions. RPCs



# "Is Non·political, Non·sectarian and Covers all Needy Persons and Communities"

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became fully functional in all Regions except the Northeast. Due to the peculiar prevalent socio-political situation, it was not possible to set up the Northeastern Region Office.

Support was extended largely to process oriented projects but limited support was also extended for welfare type projects. IGSSS collaborated with DKA/KFB, an Austrian donor agency. A small block grant was initiated to be operated on the same lines as NSP and projects related to women's development were exclusively supported.

The DSF as a supportive instrument contributed significantly in the change process from a project to a programme approach. The DSF supported such activities as meetings, seminars, workshops and exposures related to issues and sharing and collaboration among NGOs, creating or improving linkages with government, evolving strategies and local action plans and reviving traditional knowledge systems and practices. Assistance was provided for short-term professional support through fellowships and for dissemination of information.

IGSSS conducted prefunding and/or post-funding on-the-spot studies for projects directly referred by and to be processed and funded by MISEREOR, SKN and DKA/KFB. A review of the Lumpsum Scholarship Programme was undertaken through external consultants. The learnings from the Review were incorporated in the Programme in the coming year.

The completion report for the residual projects was forwarded to MISEREOR. With this, the pending work of IGSSS as Trustee of MISEREOR finally ended in June 1997. The Northeastern SMILE Centre was shifted to Dimapur for better coordination by the Field Executive.

A Core Committee was formed for FVTF, consisting of the Convenor, the Executive Secretary and the Institutional Members (MISEREOR, IGSSS and CBCI). The executive management committee facilitated the Forum to focus on new and innovative challenges.

#### Moving Towards a Programme Approach (1998-99)

Greater clarity was achieved on concepts of programme partnership, networking and process documentation. Systems were developed and refined. Documenting and monitoring of various processes was initiated. The major highlights of the Year were the Regional Consultations in each of the five Regions and the NSP Evaluation. The Regional Consultations were held primarily to share IGSSS' perspective with partners and the development sector and to receive their feedback. The Regional Consultations endorsed the programme perspective and provided a base for defining future plans. The evaluation of NSP provided useful insights. Support to initiatives under the NSP Fund focused on the Programme Approach and in



Field visits were necessary to bring in clarity on systems and processes

many instances other instruments were effectively blended with the NSP Fund to achieve major impact.



# "Changing with Time and Need - Moving from Development Support to Implementing Agency"

IGSSS was also more proactive in exploring possibilities of collaboration with other resource organisations to strengthen impact, accelerate sustainability and increase its complementary role. Under this ideology, a study of SMILE, since its inception, was completed by Ms Lata Narayan of the Tata Institute of Social Sciences, Mumbai. The aim of the study was to understand the impact of the programme and its future focus.

# Strategic Plan (1999-2000)



The Northeastern region was established on 1<sup>st</sup> September, 1999

established on September 01, 1999 at Guwahati.

IGSSS went through a major process of formulating its future strategies. As a result, the next Five-year strategic plan was developed for 2000-2005. The Plan included regional strategic plans for all the five regions and an over arching national strategic plan. Major strategic issues were capacity building of communities and partners, alliance building, environment building, networking, sustainability and refining the systems related to planning, monitoring, evaluation, reporting, and documentation. The strategic planning was fine tuned to achieve the vision, mission and programme perspective/ approach.

The last of the regional offices, i.e. Northeastern Region was

A major event the 'MILLENIUM SMILES', a three-day event was held at Delhi, where SMILE youth from all over India met to discuss issues related to Peace, Secularism and Democracy.

Fr Raymond Ambroise was selected Chairperson of NEG as Mr Gabriel Gonsalves completed his final term. FVTF collaboration with SKIP was strengthened and a common work-group between the two was formed.

IGSSS responded to the Orissa super cyclone by liaisoning with different agencies and networks in implementing a relief programme supported by MISEREOR and German Agro Action. More than 10,000 familes from 150 villages of Kendrapada, Cuttack and Puri were provided temporary shelters, cooking utensils, clothes, water purifiers and bleaching powder. Direct implementation support was provided to more than 15 organisations.

# The Millenium: Implementation of the Strategic Plan (2000-2001)

To strengthen its effort, IGSSS paid special attention to the capacity building of the staff/partners and improvements in the various systems. Special joint in-house training programmes were organised for all core programme staff. These, with the help from external resource persons focused on gender sensitisation, planning, monitoring and evaluation. Revision of various programme formats was also initiated. Three external evaluators initiated the review of the Emergency Relief and Rehabilitation Programme. The evaluation process was completed by September 15, 2001.



#### "Has the Courage to Face any Challenge"

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The regionalisation process was taken forward with the formation of the Northeastern Region Projects Committee. With this, IGSSS had all five regional projects committees in operation.

#### National Integrated Empowerment Programme (2002-03)



NIEP aimed to impact communities at the grass roots level

The concept of the National Integrated Empowerment Programme (NIEP) was brought into being by integrating NSPs, DSF and new Lumpsum Scholarship Programmes. It aimed at an integrated impact of IGSSS' efforts for the empowerment of marginalised communities.

Tools to strengthen the financial system management were developed in consultation with the Financial Advisor and were made operational. The process of training NGOs on financial management and accounting/legal matters was strengthened at the Regional level with the involvement of the Head Office F&A Department.

A new Committee for approving Personal and Medical Aid cases started functioning and the Scholarship Committee was reconstituted and strengthened.

The Director of MISEROER, Monsignor Josef Sayer visited IGSSS with other MISEREOR Officials. Problems in mutual relationships were discussed and it was agreed that IGSSS would go ahead with collaboration with other funding agencies. It was also agreed that MISEREOR would support an Organisational Development process in IGSSS, including a change in its name.

#### **Organisational Development (2003-04)**

The OD process was taken forward with great vigour and it culminated in a Grand Summit at Goa in August 2003. An outcome of this summit was the preparation of OD follow up plans, for the entire organisation. There was a change in operational processes. Knowledge sharing and management received a launch with the development of the Programme and Finance Manuals.



IGSSS' board members and staff at the Grand Summit at Goa

# "Has the Ability to Develop People Centric Projects"

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IGSSS and German Agro Action (GAA, now WelthungerhIlfe) started their Five-year partnership for the geographically based programme in Jharkhand, in January 2004.

A Human Resource Department (formerly known as Personnel and Administration) and a Documentation Cell were constituted.

### Changes in Organisational Structure (2004-05)

There was a Revision of Memorandum of Association and Rules and Regulations of IGSSS. The governing structures were revamped with the General Body consisting of not more than twenty-one members. These included two representatives nominated by the CBCI, two representatives of the Principal funding agencies, seventeen other representatives of whom two each would be from the five regions. At least one third of the members were to be women. The Board of Governors was constituted, elected by the General Body, consisting of seven members including the President, Vice-President and Treasurer.



Devastation after the Tsunami in 2004



Tsunami relief distribution at Cuddalore

A series of strategic planning exercises culminated in greater issue focus and clarity. The common theme of work was Empowerment with five sub-issues – Sustainable Livelihood, Human Rights, Governance, Health and Disaster Mitigation. With the changes taking place within its structures, programmes and issue focus, IGSSS experienced a change in identity. Its name was changed on August 18, 2004 from Indo-German Social Service Society to Indo-Global Social Service Society. The OD process came to a closure with the second Grand OD Summit at Delhi on January 31 and February 01, 2005.

New project/field offices at Cuddalore (Tamil Nadu), Ranchi (Jharkhand), and Srinagar (Jammu & Kashmir) were set up for specific programmes. IGSSS moved deeperinto disastermitigation when it took on work for the Assam floods and the Tsunami. The Tsunami Rehabilitation project in Cuddalore was started and was a large-scale one that lasted over two years. In Tamil Nadu and Pondicherry 5,800 families received relief in Nagapattinam, Cuddalore, Kanyakumari, Karaikal and Pondicherry. In Kerala, the number of families for relief distribution were 5,300 in Ernakulam, Alleppey and Quilon; repair of 500 houses was also undertaken. 1027 families in Campbell Bay, Kamorta and Trinket (Andaman and Nicobar Islands) received relief material.



Fishermen go out to see in the new boats provided by IGSSS and GAA (now WHH)



# "It is the Mother of Several NGOs in India"

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IGSSS acquired its own premises for its regional offices at Bangalore, Guwahati, Pune and Kolkata. The Eastern Region Office was relocated from Bhubaneswar to Kolkata.

In a move towards right-sizing the organisation, the Voluntary Retirement Scheme was introduced with 21 staff opting for this scheme.

#### Programme Quality Review (2005-06)

The major event of the OD process for the Members of the General Body was held at Mussouri from 18th & 19th of June 2005.

A new partnership for a programme titled 'Women's Empowerment and Livelihood Promotion through Capacitating of CBOs' was established. The programme was undertaken in partnership with five grassroots NGOs in Jhansi and Lalitpur Districts of Bundelkhand, U.P., as part of a larger programme called Poorest Area Civil Society (PACS) Programme.

A new partnership was forged with ICCO, Netherlands for the relief and rehabilitation of those affected by the Kashmir earthquake. The Tsunami rehabilitation and relief process continued in Kerala, Tamil Nadu and the Andaman

& Nicobar Islands. In Kerala, the focus was on the provision of additional relief to 500 families of Alleppey District. Tamil Nadu covered the Tsunami rehabilitation programme in Cuddalore and Kanyakumari Districts. IGSSS reached out to 1388 families while focusing on restoration of livelihood material, community infrastructure and child development. In the Andaman & Nicobar Islands, 195 affected fisherfolk families were supported. An assessment was also carried out to determine the future strategy of IGSSS for this group of Islands. Following the Kashmir earthquake, IGSSS rushed its team on the same day for a needs assessment. In partnership with GAA, MISEREOR and ICCO, IGSSS supported 1185 families.



Devastation after the 2005 earthquake at Uri, Kashmir

An internal review called Programme Quality Review was conducted to assess the effectiveness of lessons learnt and suggest ways to improve IGSSS' main programme implemented during 2002-2005. The National Integrated Empowerment Programme (NIEP) was changed to be more focused and planned in its approach with the preplanning of projects and the pre-selection of partners.

IGSSS established a Financial Resource Mobilisation Cell in February 2006, with the objective to raise local funds for developmental projects, to build a corpus, to build a brand and to enhance the legitimacy of the organization. IGSSS received recognition from the Cuddalore and Kanyakumari District Collectors for its excellent work done to help the Tsunami affected in these districts. The organisation also went on to win the Prestigious Golden Peacock Award for Philanthropy in Emerging Economies, at the Conference on Social Responsibility held at Vilamoura, FARO, Portugal in February 2006.

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# "IGSSS is the Heart of Many Community Members in India"

#### A New Direction (2006-07)



A consultation on HIV / AIDS in Manipur

NIEP took a direction towards long-term partnerships with pre-selected partners, with a focus on geographical areas and dominant issues. There was focused intervention on HIV/ AIDS by mainstreaming it in IGSSS' policies and programmes.

With the support of MISEREOR and ICCO, IGSSS provided immediate relief to the thousands of people who lost their homes and livelihood during the floods in Orissa in August 2006.

A new partnership was initiated with Save the Children, UK aimed at 'Education and Protection for Vulnerable Children' among Fisher Folks in the middle and South Andamans. Another partnership with Save the Children, Finland saw the launch of a new programme, 'Rights of the Children of Indigenous Communities in Southern Rajasthan.'

Along with the Income Tax Department, IGSSS organised a workshop in Delhi on 'TDS made Simple' for the chief functionaries of development organisations.

During the year, goal setting was made a priority for progress. There was a five-year and one-year goal setting for the organization, regions/departments and individuals. Regional Project Committees (RPCs) were renamed as Regional Advisory Committees (RACs) because of the change in their role in the context of changed structure and character of the new National Integrated Empowerment Programme (NIEP). The designation of Field Executives was changed to State Coordinators.

#### **Evaluation (2007-08)**

The external evaluation of NIEP was done in September-October 2007. The major objective was to assess the impact, effectiveness, and relevance of NIEP. The evaluation team recognized the potential of IGSSS a national development organization and acknowledged IGSSS' efforts in building capacities of several small grassroots organizations and individuals. The major recommendations were to consolidate efforts and focus on fewer issues in a limited geographical area in order to have greater impact and visibility.



An external evaluation in progress



### "Human approach of IGSSS to all spheres of life"

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The new design of NIEP – 'The Cluster Approach' – now PEARL – People's Empowerment for Accessing Rights to Livelihood. IGSSS took steps towards focused intervention on Land and Housing Rights for Women and organized a series of consultations with partners and networks.

Relief operations were carried out in Gorakhpur district of Uttar Pradesh with support from MISEREOR. Three hundred families were provided with relief materials and a total of 5042 (first phase) and 5112 (second phase) flood-affected persons respectively underwent a medical check-up. IGSSS also undertook emergency relief operations in Khagaria and Sitamarhi districts of Bihar with the support of GAA, BMZ and HIVOS. A total of 5000 affected families were provided with relief items. In Sonitpur District of Assam 850 families



Flood affected areas in Assam

were provided with relief materials and emergency medical camps were also organized with support from GAA. Temporary-raised platforms were constructed in the affected areas for providing shelter.

The rural livelihood project supported by GAA in Jharkhand helped benefit 1260 members of the community from the Agricultural Development measures, which increased their income and enhanced food security.

IGSSS in partnership with Save the Children, UK initiated development measures in Andaman and Nicobar Islands. Nearly 80 percent of school dropouts were enrolled in schools from 10 villages by December 2007. SMILE Kashmir linked with five educational institutions through various activities and was able to register 500 students. This outcome is a paramount achievement in the history of SMILE Kashmir.

During the year the Finance team conducted various trainings/workshops. 15 workshops were conducted on various financial topics such as Foreign Contributions (Regulation) Act, Income Tax, NGO Financial Management, Donor Reporting, compliances, basic accounting and internal controls, linking of financial and narrative reports besides IGSSS specified requirements.

#### Reinvention (2008-2009)



Homeless citizens at Pul Mithai

IGSSS moved to focus on select clusters, however the integrated intervention and rights approach still continued. The Development through Integrated Livelihood Schemes and Environment conservation (DILSE) project funded and implemented by Suzlon Foundation, a four year programme was initiated in Vadodara District in Gujarat. Livelihood opportunities were provided to 250 families.

A study was conducted on the homeless in Delhi by IGSSS, Northern Region (NRO). In June 2008 it was revealed that urban poverty poses serious problems of



# "A Family Environment among the Staff - Feel at Home "

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Deplorable...

housing, shelter, water, sanitation, health, education, social security and livelihood for the homeless people. IGSSS took up networking initiatives with Government Officials, NGOs, institutions and individuals. As a result of these initiatives an alliance of NGOs was established known as Shahri Adhikar Manch (SAM). As a result of the joint efforts (with 27 organisations), seven shelter homes (three tents and four community centres) were managed in different places of Delhi. Along with the management of shelters, IGSSS along with its SAM partners advocated on the issues of ration cards, voter identity cards, medical facilities to the homeless and legal counselling.

#### Growing from Strength to Strength (2009-2010)



IGSSS Family

A customised Enterprise Resource Planning (ERP) was introduced in IGSSS. The objective was to increase efficiency and speed by facilitating availability of information in time for users from any place in the world.

Realising the growing problems of the urban poor IGSSS intervened strategically on the issue of Urban poverty in Delhi and Bangalore. Gender, Human Rights, Disaster Risk Reduction and Livelihood were also the focused themes of the year.

Robust systems were in place for financial and programmatic monitoring in all the programmes to ensure a high degree of accountability and transparency. Many studies were carried out covering various themes and geographical areas. The major objectives were to establish baselines, to find alternate solutions in a given context, to analyse situations and facts. A few studies and publications that were compiled were: Articles on Child Rights; baseline establishing profile of 10,000 families and 500 youth across 15 states of India; study of status of education and property rights of Bhil women in Jhabua, Madhya Pradesh; study on the status of the muslim community in Uttar Pradesh. PEARL the largest initiative undertaken by IGSSS supported 52 non-government organizations in 15 states of India, reaching out to 1,00,000 poor and marginalized families and 10,000 youth.

Empowering Women: Access and ownership over land and land-based activities through education, legal literacy and advocacy in rural India with a focus on tribal women in Jhabua, M.P. and advocacy and networking at the National level. This initiative was made active in January 2010, with support from Welthungerhilfe, to promote women's empowerment through legal literacy and property ownership.



#### "Old by age but young by thought"

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A national conference on livelihood and Himalayan ecosystem was organized where 400 delegates contemplated on issues like – an alternate model for Himalayan development based on geophysical and socio-political realities of the Himalayas; livelihood of mountain people and conservation.



Inmates in the Regarpura Shelter for women and children

A flood relief camp was organised at Shastri Park, East Delhi for 10 days for the families who lost their shelters and belongings. Food was provided to more than 1000 City Makers (homeless citizens). A temporary Non-formal Education Centre was also opened for the children and hence connectivity with education was provided to them. Two health camps were organised to reach out to approximately 3000 homeless citizens. A Caravan was organised for 11 days, to sensitise government officials on the issues related to the homeless. The caravan covered more than 100 places in Delhi and culminated in a rally where more than 3000 homeless citizens along with prominent personalities

participated in a public meeting. A memorandum listing a charter of demands was submitted to the Chief Minister of Delhi, President of the Congress party and the Minister of Urban Poverty. This served as a build up for the City Makers winter campaign in 2010. IGSSS' City Makers collective achieved success in managing 17 shelters for the homeless. Additionally, two model bamboo canvas shelters were created and managed. These shelters were scientifically designed for giving warmth during winter and cooling during summer. The shelters were supported by MISEREOR and housed 50 double storey bunker beds with bed rolls and quilts. IGSSS' Urban Poverty initiative achieved success when the Honorable Supreme Court of India used an IGSSS study on the homeless in Delhi and ordered for night shelters in all states, on the criteria of one shelter per one lakh population (as stated in the Master Plan of Delhi, 2021).

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# More Messages



# "Participatory approach regarding the programme objective"

In my work at Misereor I was associated with IGSSS from 1976 to 1995.

Very soon I saw the Indo-German Social Service Society as an exceptional partner of Misereor, a model realisation of Christian concern for and solidarity with fellow human beings "left by the wayside", the poor, the marginalised and the oppressed. Motivated by Christian compassion and closely related to the Catholic church, it envisaged to assist not only the

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members of its particular religious orientation but all human beings in need. This was not always appreciated by church persons who felt the greatest needs being addressed in their work already. Following the pronouncements of Vatican II, IGSSS saw its engagement in the social field situated primarily within the responsibility of lay persons with specific professional standards and competence, an understanding which again only gradually gained ground within the church. In its work, IGSSS was always focusing on the people themselves at the grassroots so that they would get greater control over their lives and destiny. In its way it functioned also as a bridge for the solidarity of German people with people in India.

Over these fifty years India has changed enormously. So has IGSSS. But through all this time it pursued its principles steadfastly with great competence and skill, so that in the end a very large number of people can live a life more human. For this I want to sincerely congratulate the organisation, its leadership and all its workers.

I feel very privileged to have been closely connected with this unique and wonderful experience and the persons I met there. I remember many heated debates on new development approaches, on church particularities, on partnership, on the demarcation of social vs. political work. I remember sharing great excitement and joy when things worked out all right. The times were very lively. From the persons working in IGSSS, I learned tremendous lessons in development cooperation and at the same time they helped me to understand and appreciate much of the greatness of India and its people.

My wish and hope for IGSSS' future is that they continue to be in the forefront of all those working for human dignity and justice for and with the many people in India still left by the wayside. In doing this IGSSS should never forget the core of its vision, compassion for our neighbor who has fallen among the thieves. Conversely, IGSSS also should never get tired to help church groups to professionalise their social work. My dream sees the Indo-Global Social Service Society still in full action at a time when India has become a world power and an exhausted Europe may be looking for solidarity.

Dr Georg Krause Former Officer from MISEREOR's India Desk



# "Systematic management with our partner"

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Dear Friends at IGSSS,

It is a great honour for me to congratulate IGSSS on the Golden Jubilee.

Before my retirement I worked for many years together with IGSSS. I had the pleasure to meet you personally at the Delhi Headquarters as well as the Regional Office in the North.

During our association many changes took place and we tried to respond to the challenges. In the last few years we made all endeavours to improve the facilities of financial management in order to assist the partner NGOs on the one side and to respond to new directives and higher standards stipulated by donors on the other side. We identified financial management challenges of working with partner NGOs and developed accounting and reporting basics and overview of financial planning. We issued check lists, action planning and many other tools and we had a very good cooperation over so many years.

I remember that during one of my last visits we celebrated the International Women's day at IGSSS office. We saw the film "In Their Own Voice" produced by IGSSS in 2005. I was highly impressed by the power of the women in the villages which I also found during visits in the field and was really proud to be a woman.

I wish IGSSS all the best for the future.

With warm regards,

Yours sincerely,

Irmgard Boeke ex- Finance Officer of MISEREOR









Indo - Global Social Service Society

# Horst Neckenig

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In den Hehnen 18 **52076 Aachen** 

Indo Global Social Service Society

New Delhi



Aachen, den 02.02.2011

Ladies and Gentlemen,

I would like to heartily congratulate IGSSS on its 50<sup>th</sup> Anniversary and to express again my deep gratitude for the excellent and intensive cooperation and partnership that I enjoyed with your organization during the 33 years of my employment with MISEREOR and BEGECA.

I cherish the memory of so many at times even daring "joint ventures" that we launched and carried through successfully to the benefit of countless people all over India.

I like your motto "50 Years of Life, Freedom, and Dignity". I think it is right to the point and it reflects exactly the ideals we fought for and our two Organizations, IGSSS and BEGECA, continue to stand for.

Yours very sincerely,

Horst Neckenig Former Executive Director of BEGECA (Retd. 1995)

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# **Horst Neckenig**

In den Hehnen 18 **52076 Aachen** Aachen, den 02.02.2011

Indo-Global Social Service Society

New Delhi

#### "50 Years of Life, Freedom and Dignity"

Thinking of the beginning of my personal association with IGSSS, I remember my first visit to New Delhi, in 1963, meeting Fr. Frank Loesch S.J. and Mr. C.T. Thomas in St. Xavier's College, where IGSSS had its first office. This was one year after I had joined MISEREOR as Purchasing Officer for Projects and soon after Fr. Edwin Gordijn had briefed me about the purpose and objectives of MISEREOR's Indian Partner IGSSS.

One of the first things we discussed was how to make best use of the Indo-German Agreement on Duty-free entry of aid supplies from abroad. This field developed enormously and required finally the establishment of an office in Madras – that was called IGSSS BEGECA Office Madras.

One highlight of our cooperation was in 1967, when India suffered a severe famine, especially in Maharashtra, Rajasthan and West Bengal. MISEREOR and IGSSS joined forces to organize Food for Work Projects for many people in these States and some pockets in other parts of your country. MISEREOR sent a full shipload of grain, peas and beans, vegetable oil, baby food and fertilizer to Visakhapatnam, where many hundreds of railway wagons were needed to transport the goods to their different destinations. Several thousand tons of rice were shipped from Bangkok to Bombay. All this was managed in close cooperation of MISEREOR and IGSSS. (What a progress, considering the fact, that India has become a grain exporting country.)

Later, IGSSS and BEGECA (a Procurement Agency for church-related and charitable projects in developing countries, founded in 1968, that handled purchases for MISEREOR-projects and projects of hundreds of other Aid Organizations) took the lead in negotiating with the Minister of Finance and Revenue the Exemption from Taxes and Excise Duties for supplies of Indian Industrial Products for social projects in India. The idea was to reduce imports from industrialized countries in favor of Indian supplies. This was a real success. Crores of Rupees of turnover were the result that benefitted Indian projects, the Indian Industry and the socio-economic development of your country.

Eventually, BEGECA started to buy Indian industrial products, such as vehicles and machine tools for projects in Africa, the Philippines and Indonesia and so became in the early 1970 HMT's most important "Sales Agent" abroad, according to HMT's own statement. In all these activities, BEGECA and IGSSS joined hands in conceiving and realizing. My last visit to IGSSS was in 1994. In between my first and my last visit were dozens of visits of IGSSS' Executive Directors in Aachen and vice versa that served our common interests and the promotion of the values both our organizations stand for.

Horst Neckenig Former Executive Director of BEGECA (Retd. 1995)

Telefon 02408 8287



# "Extensive area of Operation and Wide Spectrum of Projects"

Looking back at the 22 years (1966-1988) of my work with IGSSS - Indo-German Social Service Society, at that time - is a kaleidoscopic experience. Till 1970, IGSSS had been in the Trustee function, administering the funds approved by MISEREOR, the only donor at that time. After Mr S. Santiago, who very well knew and strived for people's development, became Executive Director in 1970, IGSSS expanded in terms of functions, programmes, funds and partners.

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Throughout my career, I enjoyed a reputation as a competent and committed staff member, but one who did not hesitate to call a spade a spade and hence got into trouble at times. Prolific appreciations and periodic incentives sustained my morale and motivation. Naturally, I did not bother about the opportunities outside IGSSS. Hence my long innings.

Talking of challenges, two instances flock to my mind. In 1968, hardly two years after my joining, IGSSS was called upon to make an assessment of the financial operations in a major programme funded by Misereor in Central Kerala. Mr P.T. Abraham, the Accounts Manager, was busy elsewhere and I was called upon to take up the challenge, despite my not possessing any qualification in Accounts. Although I was a bit diffident, my assessment not only well covered the financial operations but also the programme and organizational aspects. My report was well appreciated by the project holder, IGSSS and Misereor.

In the 1980s, IGSSS had launched a programme called "Development Motivation and Leadership Training Programme" (DMLTP), modelled on the Adult Education Programme of the Government of India. Enthused by the reasonable success of the programme and realizing its remarkable potential to organize the poor, another programme incorporating the learnings from the DMLTP, was to be launched. A sub-Committee headed by Rev. Fr. Vincent M. Concessao, the then Vice President of IGSSS and presently the Archbishop of Delhi, was assigned the task of preparing the document on the new programme. I was asked to draft the document. The document I drafted started with the Preamble of the Indian Constitution. The document went on to depict stark realities and proposed ways and means to secure what is set forth in the Constitution. The programme was to be christened "Awareness Training and Motivation for Action" (ATMA). The Committee appreciated the draft document, especially the introductory part, and suggested several refinements and some additions.

I must put a stop to my reminiscences, lest I fall into the trap of beating my own trumpet! Thank you all for giving me this opportunity.

With regards to all and best wishes for the Golden Jubilee Celebrations.

M.O. Peter Former IGSSS Head of Programmes (East)





# "Warm environment · made some friendships for life. Friendly to work and share our ideas"

#### CHERISHED EXPERIENCES AT IGSSS

#### **Remembering Great Times Is Never Hard**

IGSSS went through a sea change as it were from 2007 and emerged with a new name, outlook and strategy plan. As a first, IGSSS went in for a name change – to be in keeping with its identity and purpose. A beautiful link with the past was retained as the new name kept the same acronym. Indo-German Social Service Society was re-christened as Indo-Global Social Service Society. We began the 5-year strategic plan development with regional and national consultations. Along with expert consultants who facilitated deep deliberations, key thematic areas emerged for each region. Misereor, supported IGSSS through the metamorphosis and beyond. We also got involved in direct implementation work. With support from German Agro Action, projects were taken up to address emergency aid in the earthquake affected areas of the Kashmir valley and Tsunami hit villages in Andaman and Nicobar Islands and Tamil Nadu. After emergency aid, development work was taken up to help restore lives to normalcy and fortify them further.

At the Organisation level, manuals (Program manual, Finance Manual and HR manual), policy documents and strategy plan documents took shape. Stories of courage, grit and success in all the regions were successfully captured in a series of films. With Benevolent support from Misereor, national and international donors, a visionary Board, Strong Leadership and capable Team, the IGSSS ship sailed past rocky waters and emerged with a new face, identity, vigour and renewed resolve.

Selvi Roy Former Programmes Manager, IGSSS

#### "With programmes in various states IGSSS is treated as a lead national level NGO"

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# **MESSAGES FROM THE FIELD – IGSSS' PARTNERS**

IGSSS' has always worked in the partnership mode on the field. It is unique because of the relationship it shares with many different organisations in every corner of India. At one point IGSSS was even working with a 1000 partnerships! The nature and scale of its work over the years cannot be compared to any other organisation. Here are extracts from the heartfelt messages received from a few of IGSSS' former and current partners.



"The Ernakulam Social Service Society (ESSS) is extremely happy to know that IGSSS is completing 50 years of valuable service to the poor and disadvantaged people of the country in their pursuit to dignified life. At the outset, let us avail of the occasion to greet all those who have been part and parcel of the organisation and contributed to the great humanitarian cause. We wish all success to the Grand Finale of the Golden Jubilee Celebrations.

The occasion is apt to reflect upon the worthy partnership ESSS has had with IGSSS lasting a period of more than four decades. We perceive IGSSS as a national organisation for development support maintaining secular identity and democratic functioning without any regional disparities or bias. IGSSS' presence has been felt in the field for its decentralised operational structure and prompt responses. The non-denominational and open approach of IGSSS has always kept it both partner-inspired and project-friendly.

IGSSS has been a very reliable partner and ready source of support, trusting on which we could plan and proceed. The last in the series which bring frightful memories is the Tsunami that wrought heavy loss and extensive damages wherein also IGSSS stood firm with us with its generous bowl. There are presently about 1000 women SHG networked under 68 village level federations where the member groups were kept duly capacitated and active in livelihood affairs having stake in family earnings through IGP by having credit/financial linkages established with banks and government bodies of support like Kerala State Backward Development Corporation, Kerala State Backward Women Development Corporation etc.

The entire ESSS community greets IGSSS on the auspicious occasion of its Golden Jubilee celebrations and fondly remembers all its personnel with whom we have had opportunity to associate in our mission.

Fr Mathew Mallinkal Director Ernakulam Social Service Society


### "IGSSS is the launching pad of many activists, development professionals in the country"

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We congratulate IGSSS on the occasion of its Golden Jubilee Celebrations this year. While appreciating the contribution that the organization have made to the voluntary sector, especially building the capacities of NGOs like ours, we wish you all the best for all your future endavours.

Cecoedecon particularly wants to thank IGSSS for its support for the initiatives that we have taken to mobilize the youth and channelize their energies for development especially

through the ATMA and SMILE programmes. The major impact of this initiative was that the organization has been able to mainstream youth in its development initiatives.

The flexibility and the freedom that we had enjoyed working with IGSSS, exemplified a true partnership of mutual respect, trust and learning. Once again with best wishes

Sharad Joshi CECOEDECON Family

Sahara is working mainly in the backward North Telangana Districts of Andhra Pradesh and slums in Hyderabad City. The partnership with IGSSS projects was mainly concentrated in Tadwai mandal of Nizamabad District.

One of the projects was to bring out the women from the clutches of beedi rolling work and to plan their work in an effective way so that, they and their children's health and income may not affect. Within a year of implementation, 45 SHGs were formed. Women

started realizing the importance of being together and how savings could help them for their immediate needs and other purposes. The community has also become more aware on health issues and is concerned about the environment. They have requested the panchayat officials and to construct Rain Water Harvesting Systems and want to work on a plan to being in more green cover in all their villages. Social problems like child marriages and health problems like HIV/AIDS are discussed by the groups and remedial measures are thought of. The community has become very action-oriented and the impact of this can be seen among the villagers.

Narsing Rao Secretary, Sahara











#### "Works for Credibility and good name in India"

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Congratulations, hearty greetings and good wishes to IGSSS, its office bearers and the staff at all levels on the eve of the Golden Jubilee of IGSSS. We know from our own fruitful association that the projects implemented by us with IGSSS for the down trodden, destitute and deprived women over a period of 13 years have transformed the lives of the beneficiary population, brought about major and crucial changes in the social, economic condition and awareness level of the rural community as a whole.

IGSSS gave us new vision, new direction and new targets and now we feel and realize that IGSSS came too late after ten years of our activities and existence and we could have achieved much more in respect of social transformation, empowerment of women in all fields if we had the benefits of IGSSS' munificence and its ideology and philosophy.

Working with the officers of IGSSS was a unique experience and gave us much more pleasure as they did not look upon us as their beneficiary agency but as equal partners of the project and like us they were also sensitised and felt concerned about the results of the projects.

Finally, we assure you that we at GVT and the people of the villages where the projects of GVT have been implemented shall ever remain grateful to IGSSS for the ever lasting impact the projects had on the lives of the community.

Believe us, IGSSS projects have brought about revolutionary changes in Okhamandal and have given the women a new status and a new identity.

A new vision and direction to the people as a whole and empowerment of women has become our main object for achieving and realizing progress in all fields.

Once again we extend our greetings and good wishes and hope and pray God may bless your organization so that you can provide your services to the poor with more vigor and more devotion and dedication.

Prof. D. S. Ker On behalf of trustees, GVT family and People of Okhamandal and Kalyanpur





The Warsi Sewa Sadan (WSS) and IGSSS partnership started in 1994 with a project for the development of the village community. But the major intervention was started with initiative and guidance of one of the IGSSS field executives. He had guided WSS to work for the development and empowerment of marginalised Muslim women and youth. The field executive's guidance and support made the project the most successful one of IGSSS in Uttar Pradesh in which representatives of MISEREOR also visited the project area and appreciated the efforts of WSS.



### "Has a good credibility with donors and is a strong support for them"

The major impact of the project, which has worked in the participation mode, was that it generated income for the community and provided an opportunity to women to come out of the homes and leave the *pardah* (veil). Initially IGSSS faced restrictions from the families of the Muslim women in participating in the activities of the project. But gradually when they found the project beneficial not only monetarily but also status wise they withdrew the restrictions and cooperated with WSS. There were a total number of 10 youth clubs formed and the youth were given training from the Zila Udyog Kendra in different trades like motor mechanic, electrician, mobile repair, dairy development, readymade garments etc. They are all self employed and are engaged in different offices, shops as daily wage earners. WSS has gauged that the male members of the target community have become sensitive towards the rights of women. IGSSS and WSS use the learning of this project for addressing such issues in other regions of the district for making the people aware about their own strengths and empowering them. Through various training programmes under this project, the knowledge of the staff of the implementing agency has been strengthened on various developmental issues. Women's groups are well strengthened and capable of taking on activities by themselves which brought sustained progress in the development world.

The working culture of IGSSS is very different from other organisations, as it gives full guidance and support to the partners. Secondly, it also trusts the partners and does not create unnecessary pressure. Staff of IGSSS are also very cooperative and understand the problems of the partners.

Our partnership of six years with IGSSS has helped bring in many changes. New leadership has emerged which has taken initiatives. The bargaining capacities of women have increased and they are already fighting for their rights with the government officials and demanding their benefits.

Meeraz Bano Warsi Sewa Sadan



The major benefits of working with IGSSS in partnership was the support they gave us in providing resources in time and free of cost such as free seeds, vermi compost, incubators and other bio-inputs which reduced our burden of looking out for financial resources to supply the same. Since, the inputs were taken care of by IGSSS, we could easily concentrate on the training aspects and could form a farmers federation which brought in more farmers into the organic farmers fold. We introduced a new approach by developing a model fodder plot where seed production was carried out and the seeds were distributed to over 40 farmers. This initiative helped farmers feel more confident about fodder cultivation. Hereafter, there will be a shift in their cultivation pattern and livestock management.

A noteworthy development that took place was that "Pasumai Vikatan" a Tamil journal on Organic farming gave comprehensive coverage on preparation, usage and benefits of ensilage. This journal had a readership of over a lakh and more than a 100 farmers, after reading the article, visited our farm and learned about the methodology.



### "Wiping tears and bringing smiles"

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On another note, IGSSS' work culture is friendly and flexible. We have worked with many funding agencies and they all play the role of funders only. But, IGSSS made us feel that it was not just a funding agency but also a Partner in implementing the project.

J.Raju Secretary, Society for Poor People Development(SPPD)





Rama Perumal (Secretary) Tamil Nadu



We had the privilege of working with IGSSS from 1999 to 2006 in the field of empowering the Dalit women in Thurinjapuram Block of Tiruvannamalai District in Tamil Nadu. In those years, we were a very small NGO, without knowing whom and how to approach for funding. We did not have any guardian angles to promote us. Despite this, IGSSS accepted SINAM and together we worked with the poor and marginalized Dalits in Thurinjapuram Block. We have gained confidence and expertise, and surely improved our capacity to deliver services effectively to empower the Dalit community.

Now, we are working with the Tamil Nadu Women Development Corporation and organized more than 750 self help groups for their own development. This was possible only because of our opportunity to work with you and gained experience in project planning and development.

We express our sincere thanks with gratitude and wish you all the best. May Lord create new openings for IGSSS to reach the next milestone.



### "A frontier organisation which works for the marginalized in the country"

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IGSSS' contribution to SINAM has enabled us to go for sustainable progress in two ways. SINAM's capacity was enhanced to plan, implement, monitor and evaluate a number of activities for the marginalised community. Around 650 women developed leadership skills, participated in various developmental programmes, participated in the administrative process of local governance and participated / contested and won in the panchayat elections.

The greatest challenge we faced was the initial reluctance of Dalit women to participate in their own developmental activities due to their illiteracy, poor economic status, feeling of inferiority and lack of confidence. Through social education, awareness education through evening cultural programmes, we were able to encourage them to participate in their development process. Today, SINAM is one of the partner NGOs in the Tamil Nadu Women's Development Corporation, has organised more than 750 SHGs and has successfully tapped all resources from the banks and the government departments.

IGSSS work culture is different from other developmental agencies. There is close field monitoring through weekly review, field visits and monthly planning meetings. The field executive visits the project area regularly and dialogues with him have helped us to understand various approaches in development. IGSSS also works to equip people for their development rather than for the development of an NGO's infrastructure. There is transparency in operation and accountability in services.

SINAM was able to help the people with the help of IGSSS' support and now, even without IGSSS, we are able to contribute significantly to the development of people due to the training received through IGSSS' support.

We take this opportunity to thank Indo-Global Social Service Society, New Delhi for selecting our small NGO at one stage and providing all its expertise, resources and support. Now, we have more than 750 SHGs among women, because IGSSS had trained us to form, manage and network with the SHGs.

Rama Perumal Secretary SINAM





### "IGSSS is a good support to staff and all needs are taken care of"

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It has been a three-year partnership between RCDSSS and IGSSS on a project titled "Livelihood Promotion through Water Resource Development". This project has been very meaningful and fruitful in serving the people for sustaining their livelihoods.

Working with IGSSS in the partnership mode has helped us spread our reach to more backward communities of Jaisalmer district of Rajasthan. We worked on water resource management in the area which is the major thrust of that area and all of it was due to the valuable help and support of IGSSS and its personnel. It definitely brought about sustainable development in terms of capacitating the Community Based Organisations (CBOs) in managing the local resources and advocacating for their rights especially those of women.

The work culture of IGSSS is very genuine and healthy. The personnel are very helpful and friendly all the time and they provide hand holding support to their partners. They never behaved like a donor agency personnel. Second, the feedback and response were quite punctual and sound.

Fr. Antony Fernandes Director DISHA - RCDSSS



In my 15 years of experience in development field have worked more than 10 years in partnership with IGSSS. The relationship with the funding and the partner organisation was cordial and one of a sharing nature. The organisation did not make us feel that they are the donor agency and we are at the receiving end but always discussed and planned the programmes together. There was respect and understanding shown towards the partner.

Empowerment was the key word of IGSSS, which helped many NGO's and the target groups to be self reliant and sustainable. IGSSS always supported the grass root level NGO's who really wanted to make a change in their field of development by looking at their interest and vision to change the society. The field visits have also been an encouragement with lots of suggestions and positive ideology. There was joy in working in partnership with IGSSS.

IGSSS is the only funding agency I have come across who not only supports you financially but also very much interested in the capacity building of the staff specially the field staff. This has enable many NGO's to work effectively in their field. I myself have been able to learn a lot in interaction with IGSSS and today I feel confident in the field of development.

The major social change that has taken place is in the lives of two different tribal communities – the Pardhies and the Warlies. These two communities were very backward with lot of superstitious beliefs and illiteracy along with problems of migration and employment. The program began with IGSSS support and through our intervention and planning and continuous trainings the target community has been able to form their own societies, get help from the government and is running their own programs. The pardhies have started sending their children to the school and few of them are working as teachers, Gramsevaks and in the Government offices. They have built decent homes and living like any ordinary person. The government officials have accepted them and they have





### "Strategic analytical method adoption"

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got help to start income generation programmes (IGP) in their own villages. The warlies who were once very frightened and shy too have come forward in their life. The women's empowerment initiatives have really made them sharp and leadership has emerged. The women have started IGP in their own villages, showed the society that they are equal to men and that they too have the right and the power to earn their livelihood. The Pragati Self Help group received an award and stood 1st in the district of Thane and Kokan for their involvement in the building of the society.

I can proudly say that the work culture that exists in IGSSS is one of cooperation and collaboration and they keep an open mind that we are the partners in the field of development, something which does not exist in many other organisations.

At this juncture I want to thank IGSSS for trusting me and giving me the opportunity to work with them. I enjoyed the relationship while working with them. I always cherish those days and look forward for the positive results in the future.

Thank you Sr. Rosaline Matru Schaya Social Welfare Society



It had been our privilege to be associated with IGSSS for the past few years. The partnership period of more than fifteen years is indeed a great length of time in which IGSSS has supported Bethany in our endeavour to take up development initiatives among the poor and the less privileged people of the Northeast.



IGSSS has been one of the prominent organisations to support Bethany when we initiated development projects in the field. IGSSS supported us financially in small and big projects

in the states of Nagaland, Tripura, Assam and Mizoram - the women's animation programme in Tripura, income generation programmes in Kathalcherra, integrated development of the tribal community at Kathalcherra, community development programme in Nagaland, community health programme in Mizoram, and vocational skills in Silchar.

What is noteworthy is that IGSSS adopted planned supervision and evaluatory measures to see that the objectives of the project were getting materialised into end-results. We definitely appreciate such an organisation that implements its responsibility towards people with commitment and dedication. What is special about IGSSS' work with partners is that they organize periodic trainings for the partner organisations on the emerging trends in development and carry out the process of development with right methods that keep evolving.

Sr. Noeline, B.S. Provincial Superior Bethany Sisters





#### "Helps provide livelihood to the community"

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It has definitely been a tremendous experience to work with IGSSS. An opportunity was created for the organisation to work on intensive and organic agriculture in the area. With this partnership, VARRAT was able to initiate (SRI) Systematic Rice Intensification in the villages. Introduction of vermi compost in agriculture was also a new approach for the people and undertaken very successfully. All the 10 villages have adopted the practice and made their vegetable crops free from chemical effects. There have also been numerous social changes - farmers have built linkages with the government system, SHGs have obtained

entrepreneurial knowledge, and farmers are able to share agricultural experiences leading to their unity and integrity.

IGSSS does not stress on a donor client relationship but rather it is true partnership. The planning at IGSSS was not a top down approach rather it was a bottom up approach. The organisation never dictated to us but allowed us to operate without any interference.

Thank You IGSSS.

Mr. U.N. Behera Executive Director VARRAT





Our partnership with IGSSS has helped capacity building of hundreds of rural women from ST/SC/OBC communities on their rights and duties in the Panchayati Raj system. While in the past most of the access to interventions on Panchayati Raj in Goa were available to the affluent sections, the programme brought in by Peaceful Society focused on the backward areas in the talukas of Bicholim, Ponda, Sanguem and Tiswadi. For most of the women this was a first time experience on information pertaining to local self-governance and their rights. This programme encouraged many women, particularly from the marginalised

sections, to become aware of their role in the PRIs and rightfully attend and assert themselves at the Gram Sabha meetings in their respective Village Panchayats.

IGSSS' partnership helped with the crucial financial support for the community based programme and publication on Panchayati Raj when it was most needed. Without such support a good programme could have not have reached the beneficiaries in such a short time span.

Our link with IGSSS was mainly through the field executive who had a good grasp of the local situations in Goa and was more of a friend in the relationship than a donor agency representative.

Kumar Kalanand Mani Peaceful Society





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### "Provides job opportunities to the rural youth"

It gives me great joy to know that IGSSS is celebrating the Golden Jubilee. On this great moment of joy and pride I extend my heartiest Congratulations and deeply appreciate your dedication and sincerely acknowledge your intense involvement and remarkable achievements. Working with IGSSS over the past years has given me a sense of great satisfaction as the organisation was able to make meaningful social development interventions and accompany thousands of backward women, men and adolescent girls in their journey towards self-dependence and development.

As the saying goes 'Many hands make work lighter'. We realise that working in partnership with IGSSS over the past years, with united effort we can reach out to the Lord's suffering people to bring about a transformation in their lives, in the society and the world at large.

I wish and pray that the efforts of IGSSS bring joy and meaning in the lives of the poor. May the Lord continue to guide and direct your steps in reaching out and touching the lives of people whose cry echoes around us for love and compassion.

Best Wishes,

Sr. Lucy Melukunnel Director Dilasagram Social Service Center



The partnership with IGSSS will always be remembered by us, the Diocesan Board of Social Services (DBSS). We started our partnership in 2002 with the objective of enhancing the socio-economic empowerment of the community through SHG formation and introducing income generation activities, in the Anjokpani area.



The initiative established a concrete foundation in our journey of development with the people of the area. The kitchen garden of relatively large scale became a model for the local community as well as others. Beside this, a historic thrust was provided in initiating

a process to involve the community in the Panchayati Raj Institution. It was no doubt an innovative approach undertaken by IGSSS. In fact IGSS was quite open to discuss the possibility of launching the local community's participation in the Panchayat election. IGSSS moved one step ahead, in forming a network of all partners for this purpose and supported a series of capacity building programmes of the partners and local community members, in preparation for the Panchayat election of 2007 in Assam.

The major benefit of working under partnership mode was that there was a shift from traditional funding agency attitude . Under the partnership there was feeling of coming together more as a co-implementer. The monitoring and evaluation visits were more educative and empowering and the IGSSS personnel were always there to help, support and take corrective measures where ever required. They would listen and always be ready to accept our opinions and suggestions. Moreover the IGSSS personnel were from the region and understood the socio-cultural realities of the area. They had specific commitment and concern for the people of the region .



#### "Believes in making a difference through action"

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This mode of a more mutually enriching and capacity enhancing environment really provided the so called 'enabling environment' that helped the project progress towards its goal; in some cases more than the goal it helped in sustaining the project.

Rev. Pradeep Kawah DBSS

The partnership that we have with IGSSS focuses mainly on two important subjects: development objective to improve the livelihood opportunities for food security of rural communities (men, women and children), environmental objective to address the causes of land degradation and restore ecosystem health and functions in two districts of south Mizoram through adoption of sustainable land and human resources management practices that are technically feasible and socio-economically viable.

Through this programme a settled farming technique called Sloping Agricultural Land Technology (SALT) has been brought to the knowledge of the farming populace and hopefully the system will be adopted by the state new land use policy under a new name called Zofarming technology in the near future.

The benefits of partnering with IGSSS are the critical and strict management systems in place that help the staff to obtain practical field information.

Thanks.

M.S.Dawngliana Director BCM Relief and Development

Streevani's partnership with IGSSS goes back to 1999. We approached the organisation with the request to support our initiative in rural areas that aimed at women's empowerment. In these villages women were hardly part of any decision making processes when we began. They were an isolated lot. We used SHGs as a platform to bring them together and this enabled their economic empowerment. Bank linkages and loans for agricultural and other income generating activities further strengthened them. The outcomes Streevani envisaged were leadership enhancement, participation in village development, participation in local self-governance, awareness of rights as women and formation of support groups/task force as a strategy to help women in distress. The adolescent girl children were also a focus area.

Our experience has been very positive when it comes to IGSSS. Dialogue with the organisations was one of the outstanding principles with which IGSSS accompanied us. While the regional office critiqued our work suggesting improvement wherever required, they always were empathetic to understand the situation before giving the feedback. This objectivity helped us immensely. There was trust in this partnership and even when things did not



### "Equality and freedom of expression"

go as planned it could always be discussed with IGSSS because of the openness we experienced. The financial support renewed for three phases clearly indicated desired outcomes when we gradually phased out from regular project mode. Communication of information was also done effectively. There was sensitivity, availability and openness on the part of IGSSS. It gave us a clear idea as to where we are in implementation of the project.

#### Thank you.



Sr. Helen Saldanha and Sr. Julie George (Advocate) Director and Assistant Director - Streevani



We have received help from IGSSS from the year 2000 onwards. We have tangible experiences to share with you. At the initial stage we had Balwadis, in 30 villages, with 30 women trained as Balwadi teachers. In the process, later all the Balwadis were taken over by the Government. The last two were recognised in 2008. The empowered group of women teachers cannot forget the training received in "ASHA" and IGSSS. Till today they are serving the society with much dedication and love.



IGSSS believed in the strength of the women and focused on tapping their talents to make use of resources so that they increase their own status. During this partnership we received ample opportunities. Even now we experience that although the project is over, it still continues to serve our society at different levels. Our purpose has been fulfilled. Training to the task force was our new innovation which has brought a lot of success in our works.

The attitude which has changed in the community itself speaks about sustainable development. It helps the society to progress. Therefore a lot of credit has to go to IGSSS in bringing change in our society. We are grateful to IGSSS for all the cooperation, collaboration and support you have rendered to us. And we want to rejoice with you all , when you are celebrating the Golden Jubilee. We want to send God's blessings on all your endeavours of past, present and future.

If we compare with the other organisations, I will appreciate IGSSS more. Just because they were stricter with the evaluation or very particular about the accounts, we learned in life to be more accurate and transparent. In fact we enjoyed partnership, so much so that we did not want to cease, not because we were not self sufficient but just because we were able to look and find out more weak areas of our society with which we could help the people to come up to a certain standard.



Last but not least we would like to give three cheers for IGSSS and a big 'THANK YOU" to all the collaborators. May your successful Gold be Doubled. May you find joy in all your accomplishments in serving humanity at large.

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Sr. Sheela D'Souza ASHA



Seba Jagat started working with the support of IGSSS in a remote panchayat, Urladani in Kalahandi district of Orissa. The Panchayat had almost all the problems relating to the life and the livelihood of the tribals who are dominant in the Panchayat.

Indo - Global Social Service Society

During the period the women especially the tribal women from different villages of the Project area were united and formed into a Federation i.e Jailaitamu Maahila Mahasangha (Save the Life Women's Federation). The federation not only brought about economic

empowerment through different enterprising activities but also a big social movement. Equal wages for both men and women, campaign against liquor, small business and a processing unit were started by the women's group with the support of IGSSS. Now more than Rs. 5 lakhs worth of transactions take place per year through this unit and the women supply their products at the local, district and state levels. They have also added other products with the support of NABARD and SGSY linkage.

After IGSSS' support for a non-formal school, the community got the spirit to place a continuous demand on the government for regularisation of school and other developmental work in the village. A school was set up with hostel facilities for 150 children. Today around 1200 children are studying in the Panchayat and surrounding areas. The project area even boasts of an MSW Topper. Even a high school is started by the tribal and women's group in the area. Due to the community's persistence, nearly Rs. 1.5 Crore developmental work including a watershed programme has been done till now through different government departments.

IGSSS' work culture is more democratic in nature and allows the partner to think and work innovatively. It has a true partnership approach which creates an enabling environment to work more effectively.

IGSSS is the first donor for Seba Jagat and we have received support both through individual support and through the Common Action Programme. All the development work Seba Jagat is doing today was initiated with the support of IGSSS. Not only have we received financial support but also ever ready moral support by the Field Executive and Regional Manager . IGSSS has also supported us directly and indirectly to obtain funding from other development support organisations.

Satyanarayan Pattanayak Secretary Seba Jagat



### "Transparent decision making process"

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Strengthening the voices of the vulnerable was the outcome of the partnership we shared with IGSSS, New Delhi. IGSSS was instrumental in helping People's Organization for Planning and Education (POPE )work with poor Dalits, powerless women, working children, bonded labourers, widows, destitutes, small farmers, unemployed youth, school drop outs, and the Tsunami affected victims for their socio economic political empowerment. Those who were neglected and excluded from the development process were included for their need based development process.

Profile Document



POPE, with the help of IGSSS worked with Dalit women and children in Kilpennathur block in Tiruvannamalai District. Dalit women's empowerment was made the effective intervention for about seven years. The partnership helped organise the women under self help groups - their capacity was increased, leadership quality was developed, rights were obtained and liaisons were developed with the government. Due to the awareness levels of the community, the school enrollment rate increased considerably. The income generation activities also helped to improve the food security situation considerably.

POPE as a registered NGO was deeply involved in promoting Dalit Makkal Mandram in each village without any fund support. As an organisation we were struggling for our survival. With much hesitation and doubt, POPE contacted many organisations for support for the empowerment of dalit women and children. IGSSS' field executive made a visit, interacted with the project team, and found out our real interest and commitment to promote the Dalit community. Through IGSSS' help, POPE was able to establish itself in the NGO sector and gradually we started getting support from other agencies. Though IGSSS' support was small, we value it very much for the seed money for our project that worked for the vulnerable community.

IGSSS work culture is distinctly different from other organisations. The programmes are all community centred. Building the community for sustainable functioning and organising the marginalised are their priority. Close monitoring of the programme through regular field visits and support by the manager, field executive and committee members is another unique feature of IGSSS. The organisation also places focus on the capacity development of project staff and community to understand the project. The participatory approach is emphasised right from the beginning. IGSSS has also never hesitated to introduce their partners to other funding partners, whenever possible and appropriate.

R.L. Rosario Director POPE



Since 2000, Shantimandal (Sanjeevani) is a partner of IGSSS. With grateful hearts, we recall that when no other NGO's or Civil Society Organizations were working actively for the economic and social development of the poor in Purna Taluka, Marathwada(Maharashtra), Sanjeevani on the foundation of IGSSS funding, responded to the call of the needy in the area.



#### "Lifeline to unreached or excluded group"

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In the initial stages, we started conducting literacy classes in the remote villages, and as we built on strength, Sanjeevani started providing adult education training, set up Youth Groups, Mahila Mandals, Self Help Groups and initiated varied development activities.

Today, Sanjeevani has an outreach to 253 villages and has established 130 SHG's (both BPL and APL), which is a supportive force behind the development actions in the villages. The partnership with IGSSS has also helped the organization to start advocacy with the government even though it is still at a nascent stage. It has been a peaceful experience for Sanjeevani working with IGSSS and constantly the later provides wonderful support, specially with regard to the planning, implementing and evaluating the project. With sincere hearts, and a sense of pride, on the auspicious occasion of Golden Jubilee, we appreciate and congratulate IGSSS, for the remarkable contribution made to the region of Marathwada, and on behalf of all the beneficiaries, we extend a big – hearty "Thanks" to the organization.

Best wishes to IGSSS, for its marvelous efforts towards Social Change.

\* Thank You\*

For Shantimandal Sister Jaya

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Janvikas Samajik Sanstha [JVSS] works with the vision of socio, economic and educational development of the poor and marginalised community especially women and children. JVSS works for the capacity building of the poor and marginalised to access their rights. IGSSS builds the capacity of the partners which enables the partners to equip with the skills to address and deal with the local issues effectively.

Our partnership with IGSSS has helped 6000 dalit and landless families to access grazing land which has enabled them to live their life with dignity, reduced their migration and helped their children to continue their education. Twenty thousand women from our operational areas acquired the right to home as per the government resolution of November 2003 which ensures their right to home and land. Seven hundred deserted women and widows were trained in various gender related issues and are living the life with dignity. Five thousand children are educationally supported and had reduced drop out rate substantially. Four hundred women are active in Panchayati Raj institutions in villages . Our work in the partnership mode has helped us support each other and created opportunities to learn from each other. This learning is permanent and sustains the process in development.

IGSSS considers its partners as its family members. It understands partners in their local language. Its support is need based and right based. It never imposes issues on the partners. This means communication with IGSSS is true and original without any decoration

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### "Its presence is spread out in the most vulnerable areas of the country"

We value our partnership with IGSSS as it helped us to strengthen our organisation especially human resources of the organisation.

Mr. Ramesh Bhise Janvikas Samajik Sanstha [JVSS]

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It is very heartening for us to know that your development efforts have reached the destination of golden jubilee which is of course a grand milestone in the zigzag journey of development. I on behalf of Catholic Diocese of Gorakhpur and PGSS congratulate the entire IGSSS family for this achievement. The modus-operandi of beginning the celebration of the occasion was also unique and capable of becoming an all-time reminder that we voluntary organizations can never forget our concern for the society. Symposium on 'Water and Women' as an opening of your golden jubilee celebration really deserves kudos. Even



other planned initiatives like case study documentation and photo exhibition will be instrumental to provide appropriate messages to the society on your works done and being done. Such efforts have the potential of creating a ripple-effect as well as providing a distinct identity to the voluntary sector. Hope, the entire event proves to be a gala one and very useful in the direction of attainment of the goal of your esteemed organization.

As a humble partner of yours, I extend my heartfelt congratulations to you for this occasion and wish you all the very best for achieving another grand milestone. I pray the Almighty to bless the entire team of IGSSS with courage, energy and togetherness for another journey and achievement in terms of creation of a better society. May you all always come up with the fulfillment of the objectives related to a better and egalitarian society and keep on marching towards your goal!

Heartfelt congratulations and best wishes

Fr. Gibi N.Jose Director PGSS





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## **Presidents of IGSSS**

1.	Mr E E Jhirad	Barrister at Law	1961 to 1965
2.	Mr H F B Pais	Administrator	1965 to 1966
3.	Mr J M D'Souza	Business Executive	1966 to 1969
4.	Late Mr B C Das Gupta	Solicitor	1970 to 1972
5.	Late Lt Gen P O Dunn (Retd.)	Executive Director of AFPRO	1972 to 1977
6.	Late Dr N Pinto do Rosario	Dental Surgeon	1978 to 1983
7.	Mr N Macedo	Industralist	1983 to 1992
8.	Mr Eric Gonsalves	Retd IFS Officer	1992 to 1999
9.	Mr E F N Ribeiro	Architect	1999 to 2004
10.	Mr K P Fabian	Retd IFS Officer	2004 to Present

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### Secretary of IGSSS

#### Late Mr K T Thomas

1960 to 1972

## **Executive Directors of IGSSS**

1.	Mr S Santiago	1972 to 1984
2.	Late Maj Gen S C Barbosa	1984 to 1987
3.	Late Mr Adi D Patel	1987 to 1992
4.	Mr Joe D'Souza	1992 to 2000
5.	Mr Hyacinth Vaz	2000 to 2002
6.	Mr Gratian Vas	2002 to 2007
7.	Dr. Joseph Sebastian	2008 to Present

Profile Document

Celebrating

## Former GB Members

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Mr E E Jhirad	Fr J E Knecht SJ		
Rev Fr F C Rodriques SJ	Most Rev Dr Gilbert B Rego		
Mr A E Sonaggere	Mr N Macedo		
Mr Pannalal Sharma	Late Mr J B Singh		
Late Mrs Mona Albuquerque	Rev Fr Vincent M Concessao (Now Archbishop of Delhi)		
Ms Eric I Lazaro	Late Dr Pinto do Rosario		
Mr Berthold Dobiess	Mr A T Pannir Selvam Most Rev G V Saupin		
Mr J C Ryan			
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Mr J M D'Souza	Late Dr L Oommen		
Mr G Mathias	Brig J J D Lobo AVSM		
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Most Rev D R B Athaide			
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Late Lt Gen P O Dunn (Retd.)	Fr P Remigius (Now Bishop of Kottar)		
Mr Averthanus D'Souza	Mr Gabriel Gonsalves		
Dr Blanche Fernandez	Dr George Mathew		
	Late Col J R Rebello (Retd.)		
Mr A G Meneses			



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Dr Hussain Tayebbhoy
Sr Olinda Pereira
Maj Gen S W Burrett
Mr Eric Gonsalves IFS (Retd.)
Rev Fr Yvon Ambroise (Now Bishop of Tuticorin)
Most Rev R Cheenath
Mr V B Eswaran
Late Sr Lucy Punikulam
Dr (Mrs) Sona Khan
Most Rev Cecil deSa
Late Most Rev M Joji
Brig D E Hayde
Rev Fr Ivan Joseph
Mr E F N Ribeiro
Most Rev J Mittathany
Dr (Ms) Jenifer Lobo
Rev Fr Cedric Prakash SJ
Mr L M Menezes
Most Rev T P Toppo (Now Cardinal)
Mrs K Ramdas
Mr Saran Singh
Rev Fr John Noronha
Prof Hasan Mansur

Mrs Teesta Setalvad Most Rev Oswald Gracias (Now Cardinal Gracias) Most Rev Gratian Mundadan Ms Anthya Madiath Mr Colin Gonsalves Dr (Mrs) Syeda Hameed Mrs Ranu Bhogal Mrs Ranu Bhogal Mrs Indira Koithara Dr (Mrs) Lalthansangi Mr Nripendra Misra Ms Kalindi Mujumdar Mr Ronald Mendonca Profile Document



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**Northeastern Region: Dr M Nara Singh** Rt Rev Joseph Aind SDB., DD Mr H N Das **Mrs Maya J Ingty Northern Region:** Late Fr A L Fonseca SJ **Mr Vincent Thakur** Sr Rosamma George **Ms Shalini Mittal** Ms Jyotsna Chatterji **Mr Vinod C Khanna** Late Ms Viji Srinivasan **Mr Samar Singh** 



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### Former CBCI Representatives

Fr P Remigius (Now Bishop of Kottar)

**Fr Saturnino Dias** 

Fr Lucio da Veiga Coutinho

Fr George Pereira Fr Donald H R DeSouza

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Ms Patricia Mukhim
Mr P J Vincent
Most Rev Gerald Almeida
Mr Shyamal Ghosh
Fr Varghese Mattamana
Ms Bernadette Pimenta

## Present CBCI Representative

Fr Thomas Sequeira

## Present Regional Project Committee Members

Eastern Region:
Sr Rosily
Prof Debabrata Das Gupta
Western Region:
Mrs Annie Prasad
Mrs Sophia Khan
Ms Patricia Mascarenhas
Northern Region:
Dr (Ms) Pearl Drego
Fr Joseph Marangattikala
Dr (Mrs) Shailaja D Sharma

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Newer challenges to the Development Sector are met with proactively, positively engaging through networks, coalitions and alliances or like-minded groups.



### Indo - Global Social Service Society Head Office

28, Institutional Area, Lodhi Road, New Delhi - 110 003 Email : ed@igsss.net URL : www.igsss.org Tel : 011 - 45705000, Fax : 011 - 24626259

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Indo-Global Social Service Society 28, Lodhi Road, Institutional Area New Delhi - 110 003, India Website: www.igsss.org

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